User guide.

verizon

SAMSUNG | Convoy 4

SAMSUNG | Convoy 4

MOBILE PHONE

User Manual

Please read this manual before operating your device and keep it for future reference.

Legal Notices

WARNING!This product contains chemicals known to the State of California to cause cancer, birth defects, or other reproductive harm. For more information, please call 1-800-SAMSUNG (726-7864).

Intellectual Property

All Intellectual Property, as defined below, owned by or which is otherwise the property of Samsung or its respective suppliers relating to the SAMSUNG Phone, including but not limited to, accessories, parts, or software relating there to (the "Phone System"), is proprietary to Samsung and protected under federal laws, state laws, and international treaty provisions. Intellectual Property includes, but is not limited to, inventions (patentable or unpatentable), patents, trade secrets, copyrights, software, computer programs, and related documentation and other works of authorship. You may not infringe or otherwise violate the rights secured by the Intellectual Property. Moreover, you agree that you will not (and will not attempt to) modify, prepare derivative works of, reverse engineer, decompile, disassemble, or otherwise attempt to create source code from the software. No title to or ownership in the Intellectual Property is transferred to you. All applicable rights of the Intellectual Property shall remain with SAMSUNG and its suppliers.

Open Source Software

Some software components of this product, including but not limited to 'PowerTOP' and 'e2fsprogs', incorporate source code covered under GNU General Public License (GPL), GNU Lesser General Public License (LGPL), OpenSSL License, BSD License and other open source licenses. To obtain the source code covered under the open source licenses, please visit: opensource.samsung.com

Disclaimer of Warranties; Exclusion of Liability

EXCEPT AS SET FORTH IN THE EXPRESS WARRANTY CONTAINED ON THE WARRANTY PAGE ENCLOSED WITH THE PRODUCT, THE PURCHASER TAKES THE PRODUCT "AS IS", AND SAMSUNG MAKES NO EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT, INCLUDING BUT NOT LIMITED TO THE MERCHANTABILITY OF THE PRODUCT OR ITS FITNESS FOR ANY PARTICULAR PURPOSE OR USE; THE DESIGN, CONDITION OR QUALITY OF THE PRODUCT; THE PERFORMANCE OF THE PRODUCT; THE WORKMANSHIP OF THE PRODUCT OR THE COMPONENTS CONTAINED THEREIN; OR COMPLIANCE OF THE PRODUCT WITH THE REQUIREMENTS OF ANY LAW, RULE, SPECIFICATION OR CONTRACT PERTAINING THERETO. NOTHING CONTAINED IN THE INSTRUCTION MANUAL SHALL BE CONSTRUED TO CREATE AN EXPRESS OR IMPLIED WARRANTY OF ANY KIND WHATSOEVER WITH RESPECT TO THE PRODUCT. IN ADDITION, SAMSUNG SHALL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM THE BREACH OF THE EXPRESS WARRANTY, INCLUDING INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF ANTICIPATED PROFITS OR BENEFITS.

Modification of Software

SAMSUNG IS NOT LIABLE FOR PERFORMANCE ISSUES OR INCOMPATIBILITIES CAUSED BY YOUR EDITING OF REGISTRY SETTINGS, OR YOUR MODIFICATION OF OPERATING SYSTEM SOFTWARE.

USING CUSTOM OPERATING SYSTEM SOFTWARE MAY CAUSE YOUR DEVICE AND APPLICATIONS TO WORK IMPROPERLY. YOUR CARRIER MAY NOT PERMIT USERS TO DOWNLOAD CERTAIN SOFTWARE, SUCH AS CUSTOM OS.

IF YOUR CARRIER PROHIBITS THIS, IF YOU ATTEMPT TO DOWNLOAD SOFTWARE ONTO THE DEVICE WITHOUT AUTHORIZATION, YOU WILL BE NOTIFIED ON THE SCREEN THAT THE PHONE WILL NO LONGER OPERATE AND BE INSTRUCTED TO POWER DOWN THE DEVICE. YOU MUST THEN CONTACT YOUR CARRIER TO RESTORE THE DEVICE TO THE CARRIER AUTHORIZED SETTINGS.

Samsung Electronics America (SEA), Inc.

Address:
85 Challenger Road
Ridgefield Park,
New Jersey 07660

Phone:
1-800-SAMSUNG (726-7864)

Internet Address:
samsung.com

©2016 Samsung Electronics America, Inc. Samsung is a registered trademark of Samsung Electronics Co., Ltd.

Other marks are the property of their respective owners.

Note: Screen images are simulated. Appearance of device may vary.

Do you have questions about your Samsung Mobile Device?

For 24 hour information and assistance, we offer a new FAQ/ARS System (Automated Response System) at: samsung.com/us/support

The actual available capacity of the internal memory is less than the specified capacity because the operating system and default applications occupy part of the memory. The available capacity may change when you upgrade the device.

Legal Information

Important legal information can be accessed in writing at samsung.com

READ THIS INFORMATION BEFORE USING YOUR MOBILE DEVICE.

Samsung Limited Warranty - This product is covered under the applicable Samsung Limited Warranty **INCLUDING ITS DISPUTE RESOLUTION PROCEDURE and your right to opt out of arbitration within 30 calendar days of the first consumer purchase. You may opt out by either sending an email to optout@sea.samsung.com with the subject line "Arbitration Opt-Out" or by calling 1-800-SAMSUNG (726-7864).** For more detailed procedures, please refer to the "Dispute Resolution Procedures and Arbitration and Opt-Out" section of the Limited Warranty.

The online version of the Health/Safety and Warranty guide for your device can be found at:

English
samsung.com/us/Legal/Phone-HSGuide

Spanish
samsung.com/us/Legal/Phone-HSGuide-SP

The online version of the **End User License Agreement (EULA)** for your device can be found online at:
samsung.com/us/Legal/SamsungLegal-EULA

Table of Contents

Getting Started 1
- Front View 2
- Side View 4
- Open View 6
- Assemble Your Device 8
- Set Up Your Device 13

Know Your Device 16
- Home Screen 17
- Status Bar 19
- Navigation 20
- Enter Text 29

Calling 36
- Make and Answer Calls 37
- Push to Talk (PTT) (Coming Soon) 43

Main Menu 53
- Contacts 54
- Messaging 70
- Recent Calls 84
- Internet 86
- Media Center 87
- Tools 101
- Apps 113
- VZ Navigator 114
- Settings 115

Getting Started

Learn about your mobile device hardware, assembly procedures, and how to get started using your new device.

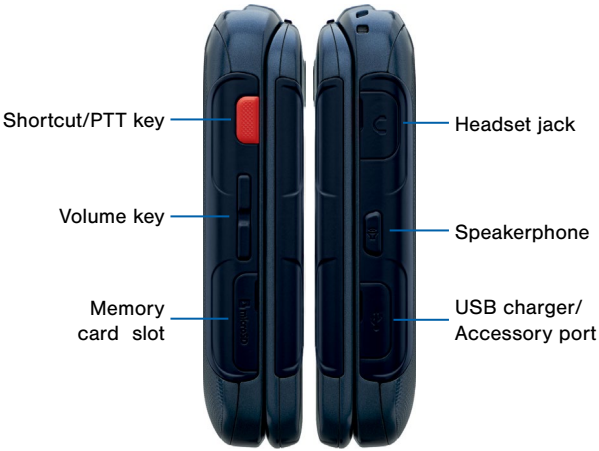
Front View

Flashlight
Camera
SAMSUNG
Messages
Back
OK
verizon
Rewind
Fast Forward
Play/Pause
Speakers

Here are some key features on the front of your device.

- **Camera**: Take pictures and record videos.
- **Fast forward**: When the phone is closed, press to Lock or Unlock external keys (press Fast Forward key, then press and hold the Rewind key to unlock external keys). During music playback, press and hold to fast forward music. Press to go to the next song.
- **Play/Pause**: During music playback, press to play/pause music. When the phone is closed, press to access an external menu of applications.
- **Speakers**: Play music and other sounds.
- **Rewind**: During music playback, press and hold to rewind music, or press to go to the previous song.
- **Flashlight**: Illuminate subjects in low-light environments when taking a photo or recording video, or use as a flashlight.

Side View


Shortcut/PTT key
Volume key
Memory card slot
Headset jack
Speakerphone
USB charger/ Accessory port

Here are some key features on the sides of your device.

- **Headset jack**: Plug in an optional 3.5 mm headset (not included) for safe, convenient conversations.
- **Speakerphone**: When the phone is closed, press and hold to turn Driving Mode on or off. When the phone is open, press to turn Speakerphone on or off.
- **USB charger/Accessory port**: Connect the USB charger (included) and other optional accessories (not included).
- **Memory card slot**: Install an optional memory card (not included) for storage of files.
- **Volume key**: Press to adjust master volume or voice volume during a call. Press to mute an incoming call ringtone. Press and hold down to activate Sound Off mode or press and hold up to return to the Master Volume level. When using the external menu, press to navigate lists. With the phone closed, press down four times to initiate the Fake Call feature.
- **Shortcut/PTT key**: Press and hold to launch a shortcut menu. When PTT (Push To Talk) mode is turned on, press to initiate PTT.

Open View

Earpiece
verizon
Verizon Wireless
12:45 pm
Thu Mar 31
Message MENU Contacts
SAMSUNG
Directional keys
Center select key
Left soft key
Right soft key
Camera/Camcorder
Voice commands/Flashlight
Send
SEND
CLR
END
End/Power
Voicemail
Clear
Vibration mode

Here are some key features found on the opened phone.

- **Center select key**: Press to select the highlighted item.
- **Right soft key**: Press to select the lower right menu item on the display.
- **Voice commands/Flashlight**: With the flip open, press to launch Voice Commands, or press and hold to turn the Flashlight on or off.
- **End/Power**: Press to end a call. Press and hold to turn the phone On or Off. Press to send an incoming call to voicemail.
- **Clear**: Press to delete a character or to go back. Press and hold to delete the previous word. When navigating menus and pages, press to go back to the previous screen.
- **Vibration mode**: With the flip open, press and hold to switch between Vibrate Mode and Master Volume level.
- **Voicemail**: Press and hold to dial voicemail.
- **Send**: Press to dial a call. From the Home screen, press to view Recent Calls.
- **Camera/Camcorder**: Press to launch the camera, or press and hold to launch the camcorder.
- **Left soft key**: Press to select the lower left menu item on the display.
- **Directional keys**: Press to scroll phone menus.
- **Earpiece**: Hear call sounds, including the caller.

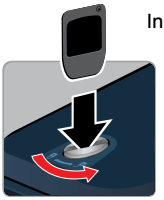
Assemble Your Device

This section helps you to assemble your device.

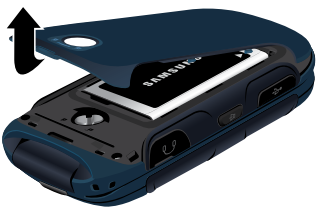
Remove the Back Cover

Warning: Do not bend or twist the back cover excessively. Doing so may damage the cover.

1. Insert the battery cover removal tool into the slot on the back cover and turn it counter clockwise to open the battery cover.



Included



2. Insert the tool in the groove at the top of the cover to lift the cover up and remove.

Install the Battery

1. Insert the battery into the opening on the back of the phone, making sure the connectors align.

2. Gently press down to secure the battery.

Install the SIM Card

When you subscribe to a cellular network, you are provided with a plug-in SIM card. During activation, your SIM card is loaded with your subscription details, such as your Personal Identification Number (PIN), available optional services, and other features.

Warning: Please be careful when handling the SIM card to avoid damaging it. Keep all SIM cards out of reach of small children.

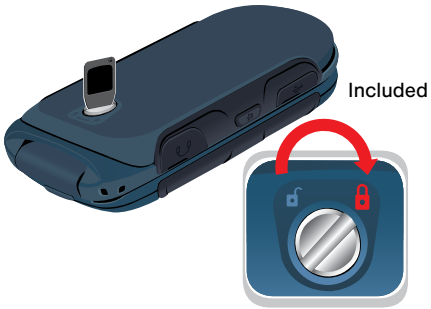
► Carefully slide the SIM card into the SIM card slot.

- Make sure that the card's gold contacts face into the device and that the angled corner of the card is positioned as shown.

Caution: If the SIM card is not inserted correctly, the device cannot detect it. Reorient the SIM card and place it back into the slot if it is not detected.

Replace the Back Cover

1. Place the cover over the back of the phone, then press down along the edges to secure the cover.



2. Use the battery cover removal tool to turn the dial clockwise until the cover is locked.

Note: When placing the cover back on the phone, press down firmly along the edges to ensure that the cover is flush with the phone. This ensures that the battery compartment is pressurized.

Charge the Battery

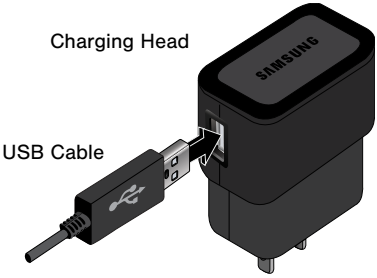
Your device is powered by a rechargeable, standard Li-Ion battery. A USB Charger (charging head and USB cable) is included with the device for charging the battery from any standard outlet.

The battery comes partially charged. A fully discharged battery requires up to four hours of charge time. You can use the device while charging.

Note: It is recommended you fully charge the battery before using your device for the first time.

Caution: Use only charging devices and batteries approved by Samsung™. Samsung accessories are designed to maximize battery life. Using other accessories may invalidate your warranty and may cause damage.

1. Open the side slot and insert the USB cable into the port.
2. Connect the USB cable to the charging head, and then plug the charging head into a standard outlet.



3. When charging is complete, unplug the charging head from the outlet and remove the USB cable from the device.

Caution: Failure to unplug the wall charger before you remove the battery can cause damage to the device.

When to Charge the Battery

When the battery is low and only a few minutes of operation remain, the battery icon ( ) blinks and the device sounds a warning tone at regular intervals.

In this condition, your device conserves its remaining battery power by dimming the screen.

When the battery level becomes too low, the device automatically turns off.

For a quick check of your battery level,

► View the battery charge indicator located in the Status bar of the display. Four bars ( ) indicates a full charge.

Set Up Your Device

Turn the Phone On or Off

1. Open the phone.
2. Press and hold **End/Power** until the phone power-on screen displays.

Note: Do not turn on the phone when mobile phone use is prohibited.

3. If the phone requests a password, enter it and press **OK** or the **Center** key. For more information, see "Security" on page 134.

   The Home screen displays while the phone searches for your network. After the phone finds your network and displays adequate signal strength bars, you can make or receive calls.

Note: The display language is preset to Automatic at the factory. To change the language, use the Language menu. For more information, see "Language" on page 133.

4. When you want to switch off the phone, press and hold **End/Power** until the power-off image displays.

Initial Setup

The first time you turn on your phone, Set-up Wizard prompts you to configure basic preferences so you can quickly get started using your phone.

You can also access Set-up Wizard at any time in Settings.

1. From the Home screen, press **Menu** > **Settings** > **Set-up Wizard**.
2. Use **Preview**, **Skip**, and **Next** or **Set** to follow the prompts and set preferences:
   - **Font style**: Choose a font style for the dial, menus, and messaging.
   - **Font size**: Choose a font size for the dial, menus, and messaging.
   - **Volume key control**: When enabled, you can adjust the display's font size by pressing the Volume Key.

- **Front screen menu**: View information about the menu available on the Front Screen when the phone is closed.
- **Call sounds**: Choose how your phone alerts you to incoming calls.
- **Display themes**: Choose the look of your phone's screen.
- **Menu layout**: Choose the look of the Main menu.
- **Main clock**: Select a format for the clock on the Home screen.
- **Front clock**: Select a format for the clock on the external display when the phone is closed.

Set Up Your Voicemail

Note: If your service provider did not preconfigure your voicemail server number, store the voicemail server number before accessing the server. Your service provider can give you the number.

Setting Up Your Personal Options

To set up your personal options:

1. Open the phone to access the keypad.
2. From the Home screen, press and hold 1 **One**.
3. Follow the voicemail prompts. If you need additional help setting up your voicemail, contact your service provider.

Install an Optional Memory Card

You can install an optional microSD™ or microSDHC™ memory card (not included) to expand available memory space.

Note: A memory card can be installed at any time; it is not necessary to install it prior to using the device.

To add additional memory to your phone, you can insert a microSD card into the memory card slot on the side of the phone.

Use the following instructions and illustrations to properly install a microSD card.

Note: Your phone supports microSD cards to a maximum size of 32 GB.

1. Lift the memory card cover out and turn it to expose the card slot.
2. With the gold contacts facing down, carefully push the memory card into the slot until it “clicks” into place.
3. Replace the memory card cover.

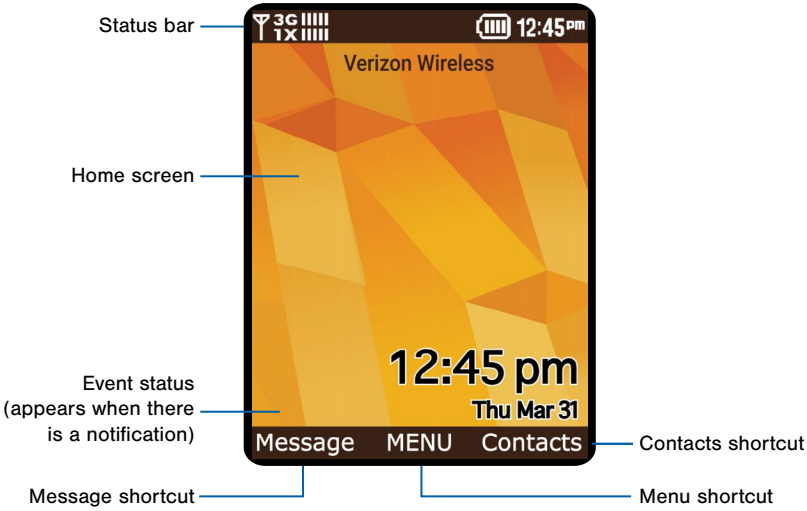
To remove a microSD card:

1. Lift the memory card cover out and turn it to expose the card slot.
2. Push the memory card inward to release and carefully slide the card out of the memory card slot.
3. Replace the memory card cover.

Know Your Device

Learn some of the key features of your mobile device, including the screens and icons, as well as how to navigate the device and enter text using the keyboard.

Home Screen


Status bar
Home screen
Event status
(appears when there
is a notification)
Message shortcut
3G
1X
12:45pm
Verizon Wireless
12:45 pm
Thu Mar 31
Message
MENU
Contacts
Contacts shortcut
Menu shortcut

The Home screen is the starting point for using your device. Here are some features of the Home screen.

- **Contacts shortcut**: Opens the Contacts application.
- **Menu shortcut**: Opens the Menu screen.
- **Message shortcut**: Opens the Messaging or Messages application.
- **Event status**: Displays icons to indicate active alerts, reminders, and alarms.
- **Home screen**: Displays Wallpaper, Banners, and Clock.
- **Status bar**: Displays icons to show network status, battery power, and connection details.

Change Display Appearance

You can change and customize several features of the Main and Cover display. See "Display Settings" on page 123 for more details.

Status Bar

The Status bar at the top of the Main display provides device information (such as network status, battery charge, and time) and message notifications.

Icon Glossary

The Icon Glossary is a list of all icons used on your phone.

► From the Home screen, press **Menu** > **Settings** > **Phone info** > **Icon glossary**.

Command Keys

There are several command keys that you can use to navigate your phone. These keys are referenced throughout this user manual.

Soft Keys

There are two soft keys: the **Left** soft key and the **Right** soft key. The roles of the soft keys vary depending on the function you are currently using. The labels on the bottom line of the display, just above each soft key, indicate the current function of the corresponding key.

Left Soft Key

Some functions of the Left soft key are:

- On a Home screen, press the **Left** soft key to launch Messages.

Right Soft Key

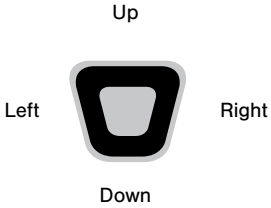
Some functions of the Right soft key are:

- In a Home screen, press the **Right** soft key to launch Contacts List.

Directional Key

Press the Directional key up, down, left, or right to browse menus and lists or to launch applications from the Home screen with Directional Key Shortcuts.

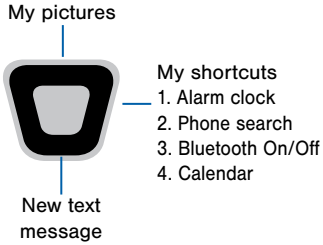
While navigating, you can also press the number key corresponding to a menu item to launch the item.



Directional Key Shortcuts

From the Home screen, press the Directional key to launch favorite applications.

Customize Directional Key Shortcuts with Set Shortcuts under Phone Settings. For details, see "Set My Shortcuts" on page 131.



Navigation Keypad

Use the directional keys on the Navigation keypad to browse menus, sub-menus, and lists. Press the **Up** or **Down** Navigation keys when browsing the web to jump highlighted links on the web page.

Note: The **Center** Navigation key can often be used instead of the **Select** soft key.

Center Select Key

Press the **Center select** key to select a highlighted item or perform the highlighted action.

For example, from the Home screen, press **Menu** to launch the Menu.

Clear Key

Use the **Clear** key for the following functions:

- If you enter an incorrect character, briefly press it to backspace and delete the character.
- Press and hold it to erase an entire sentence.
- Briefly press it to back up one menu level.

End/Power Key

Use the **End/Power** key for the following functions:

- Press and hold it to turn your phone on or off.
- Press it once to disconnect a call.
- Press it to return to the Home screen from any menu.
- Press it to cancel the last input.
- Press it to send an incoming call directly to Voicemail.

Send Key

Use the **Send** key for the following functions:

- Press it once to answer calls.
- Enter a number and briefly press it to make a call.
- Briefly press it in the Home screen to display a list of recent calls to and from your phone.
- Press it twice in standby mode to call the most recent number.
- Press it to pick up a waiting call.
- Press and hold it to turn on your phone when the phone is off.

Camera/Camcorder Key

Use the **Camera/Camcorder** key to:

- Launch the camera.
- While in camera mode, press the Camera/Camcorder key to take a photo.
- Press and hold Camera/Camcorder key to launch the camcorder.
- While in camcorder mode, press the Camera/Camcorder key to begin recording a video.

Voice Commands/Flashlight Key

Use the **Voice commands/Flashlight** key for the following functions:

- Press it once to turn the Flashlight on or off.
- Press and hold it to launch Voice Commands.

Voicemail Key

Press and hold **One** to call Voicemail.

Shortcut Key

Use the **Shortcut** key for the following:

- Press the Shortcut key to launch an application. For information about selecting an application for the Shortcut key, see “Set Side Key” on page 132.

Speakerphone Key

Use the **Speakerphone** key to:

- During a call, press and hold the Speakerphone key to switch call audio from the Earpiece to the Speakers.
- To answer an incoming call in Speakerphone mode, press and hold the Speakerphone key.
- With the flip closed, press and hold the Speakerphone key to turn Driving Mode on or off.

Volume Key

Use the **Volume** key for the following:

- Press the Volume key to set Master Volume.
- Press and hold the Volume key down to activate Sound Off mode.
- During calls, press the Volume key to adjust voice volume.
- During music playback, press the Volume key to adjust audio volume.
- Press the Volume key to silence the ringtone of an incoming call.
- With the phone closed, press the Volume key down 4 times to initiate a Fake Call. For more information about Fake Calls, see “Fake Call” on page 41.
- With the phone closed, press the Volume key to navigate the external menu.
- When navigating menus with the phone open, press the Volume key to change the font size of the menus.

Vibration Key

Use the **Vibration** key to:

- Press and hold the Vibration key to switch between the current volume setting and Vibrate Only mode.

Front Keys

When the phone is closed, use the front keys as soft keys to navigate a special menu.

With the phone closed, press **Play/Pause** to launch the special Menu. Press the **Volume** keys to navigate the menu:

- **Message**: View messages and reply using Quick Text.
- **My music**: Play music.
- **Voice commands**: Open Voice Commands.
- **Full readout**: Read numbers, menus, alerts, and messages aloud.
- **Today's schedule**: List events scheduled for today.
- **Take picture**: Launch the camera.
- **Record video**: Launch the camcorder.
- **Bluetooth**: Turn Bluetooth® on or off.

In this menu, **Play** functions as a select key and **Rewind** functions as a back key, which can be used to return to the previous menu.

Lock or Unlock the Front Keys

The front keys can be locked or disabled, preventing them from being pressed accidentally.

To lock (disable) the front keys:

► Press **Fast forward**.

To unlock (enable) the front keys:

► Press **Fast forward**, then press and hold **Rewind**.

Menu Navigation

Menus and sub-menus can be accessed by scrolling through them using the Navigation keys or by using the shortcut keys.

Accessing a menu by scrolling.

1. From the Home screen, press **Menu**.
2. Scroll using the Navigation keys to reach a main menu item, such as **Settings**. Press **OK** to display the menu.
   - If the menu contains sub-menus, you can access them by first highlighting the option and then pressing **OK**.
   - To return to the previous menu level, press **Clear**.
   - To exit the menu without changing the settings, press **End/Power**.

Use Shortcut Numbers

Numbered menu items, such as menus, sub-menus, and options can be quickly accessed by using their shortcut numbers.

In Menu mode, Main Menus can be accessed by pressing the number keys (1 to 9) corresponding to their location on the screen.

Shortcuts

Your phone offers shortcuts from Idle mode that can be customized for your ease and specific needs. The shortcuts menu is accessed by pressing the **Right** navigation key when on a Home screen. Up to four shortcuts can be configured.

To see the shortcuts that can be added, from Idle mode, press **Menu** > **Settings** > **Phone settings** > **Set Shortcuts** > **Set my shortcuts** > **Edit**. The following shortcuts are available:

- **Alarm clock**: Set and edit alarms.
- **Advanced voice command**: Access the voice commands menu.
- **Apps**: Access the Apps menu.
- **Backup assistant**: Access the Backup Assistant menu.
- **Bluetooth menu**: Access the Bluetooth menu.
- **Bluetooth On/Off**: Enable or disable Bluetooth.
- **Calculator**: Access the Calculator.
- **Calendar**: Access the Calendar app.
- **Call settings**: Access the call settings menu.
- **Display settings**: Access the display settings menu.
- **Driving mode**: Access the Driving Mode page.
- **Fake call**: Access the Fake Call settings page.
- **Internet**: Open the Internet browser.
- **Media center**: Access the Media Center menu.
- **Messaging inbox**: View and write messages.
- **Music & tones**: Access the Music & Tones menu.
- **My music**: View music stored on your phone.
- **My pictures**: View pictures stored on your phone.
- **My ringtones**: View ringtones.
- **My sounds**: View sounds stored on your phone.
- **My Verizon**: Access your Verizon account.
- **My videos**: View videos stored on your phone.
- **New contact**: Add a new contact.
- **New message**: Compose a new message.
- **Notepad**: Access the Notepad.
- **Phone search**: Search your phone for files.
- **Phone settings**: Access the Phone Settings menu.

- **Picture & video**: Access the Picture & Video menu.
- **Play all songs**: Start playing all songs.
- **Settings**: Access the Settings menu.
- **Social networks**: Access social network apps.
- **Sounds settings**: Access the Sounds Settings menu.
- **Stopwatch**: Access the Stopwatch.
- **Tip calculator**: Access the Tip Calculator.
- **Tools**: Access the Tools menu.
- **USB mass storage**: Set the USB connection to Mass Storage.
- **VZ Navigator**: Access the VZ Navigator app.
- **World clock**: Access the World Clock.

Select Options

To view the various functions and options available and to select the one you want:

► Press the appropriate soft key.

To select the function displayed or the option highlighted:

► Press **Select**.

To view the next function or highlight the next option on a list:

► Press the **Down** Navigation key.

To move back to the previous function or option on a list:

► Press the **Up** Navigation key.

To move back up one level in the menu structure:

► Press **Clear**.

To exit the menu structure without changing the settings:

► Press **End/Power**.

Enter Text

Learn how to select the desired text input method when entering text and characters. This section also describes how to use the T9 predictive text system to reduce the key strokes required to enter text.

Change the Text Entry Mode

You can change the entry mode to your preference.

1. While entering text, press the **Left** soft key to display a list of entry modes.
2. Highlight an entry mode, then press **OK**.

Use XT9 Word to Enter Text

XT9™ Word is a predictive text entry mode that recognizes common English words matching the sequence of your key presses and inserts the most common word into your text. XT9 Word requires only one key press per letter of the word, and is much faster than traditional text entry.

To switch to XT9 Word mode:

► Press the **Left** soft key, then press **XT9 word**.

While entering text:

- Press the key for each letter only once.
- Enter the entire word before editing or deleting characters. Press **Clear** to backspace and clear one character or press and hold to clear an entire word.
- If XT9 Word inserts the wrong word, press **Zero** to toggle between other matching words.
- Press to switch between Type (initial case), type (lower case) and TYPE (upper case).
- To enter a space, press .
- Press once to enter a period.
- Press and hold any key to enter the number on the key.

Use XT9 Palabra to Enter Text

XT9 Palabra is a predictive text entry mode for Spanish that recognizes common words matching the sequence of your key presses and inserts the most common word into your text. XT9 Palabra requires only one key press per letter of the word, and is much faster than traditional text entry.

To switch to XT9 Palabra mode:

► Press the **Left** soft key, then press **XT9 palabra**.

While entering text:

- Press the key for each letter only once.
- Enter the entire word before editing or deleting characters. Press **Clear** to backspace and clear one character or press and hold to clear an entire word.
- If XT9 Palabra inserts the wrong word, press to toggle between other matching words.
- Press to switch between **Type** (initial case), **type** (lower case) and **TYPE** (upper case).
- To enter a space, press .
- Press once to enter a period.
- Press and hold any key to enter the number on the key.

Use Abc Mode to Enter Text

Abc Mode is standard text entry mode for mobile telephones.

► To switch to Abc mode, press the **Left** soft key, then press **Abc**.

While entering text:

- Press the appropriate key once for the first letter on the key, twice for the second letter, three times for the third letter, and four times for the fourth letter.
- When the correct letter displays, pause briefly to advance to the next letter or press another key.
- Press **Clear** to backspace and clear one character or press and hold to clear an entire word.
- Press to switch between **Abc** (initial case), **abc** (lower case) and **ABC** (upper case).
- To enter a space, press .
- Press once to enter a period, twice for an “at” symbol (@),three times for a question mark (?), four times for an exclamation mark (!), five times for a hyphen (-), six times for a comma, seven times for an ampersand (&), eight times for a colon (:), nine times for an apostrophe (’), and ten times for a slash (/).
- Press and hold any key to enter the number on the key.

Enter Numbers

Use 123 mode to enter numbers into a text field.

► To switch to 123 mode, press the **Left** soft key, then press **123**.

While entering numbers:

- Press the appropriate key for each number.
- Press **Clear** to backspace to clear one number. Press and hold to clear multiple numbers in a string.

Enter Symbols

Use Symbols mode to enter common symbols into a text field.

► To switch to Symbols mode, press the **Left** soft key, then press **Symbols**.

To enter symbols:

- There are three pages of symbols. Press **Prev** to move to the previous page or **Next** to move to the next page of symbols.
- Use the **Directional** key to highlight a symbol, then press the **OK** key to insert it.

  – or –

  Press the key for the number corresponding to a symbol.

Enter Smileys

Use Smileys mode to enter common symbols into a text field.

To switch to Smileys mode:

► Press the **Left** soft key, then press **Smileys**.

To enter smileys:

► Use the **Directional** key to highlight a smiley, and then press **OK** to insert it.

– or –

Press the key for the number corresponding to a smiley.

Enter Quick Text

Use Quick Text mode to insert preloaded messages into a text message or to create and insert your own Quick Text phrases.

To switch to Quick Text mode:

► Press the **Left** soft key, then select **Quick text**.

To insert a phrase:

► Use the **Directional** key to highlight a phrase, then press **OK** to insert it.

– or –

Press the key for the number corresponding to a Quick Text phrase.

To erase a Quick Text phrase:

► Use the **Directional** key to highlight a phrase, then press **Erase**.

For additional options:

► Press **Options**. The following options display:

- **New**: Create a new phrase.
- **Edit**: Modify the highlighted phrase.
- **Move**: Change the order of the phrases.

Enter Domain Extensions

Use Domain Extensions to insert common Internet symbols or phrases, such as @ or .com.

Note: Domain Extensions mode is only available in fields where you enter addresses, such as in Contacts, or when creating a recipient list in a message.

To switch to Domain Extensions mode:

► Press the **Left** soft key, then press **Domain extensions**.

To insert a Domain Extensions item:

► Use the **Directional** key to highlight a phrase, then press **OK** to insert it.

– or –

Press the key for the number corresponding to a Domain Extensions item.

To erase a Domain Extension:

► Use the **Directional** key to highlight a phrase, then press **Erase**.

To create a new Domain Extension:

► Press **New**.

Keys

The following chart lists the keys and the characters associated with each key. English and Spanish letters are shown:

1	. @ ¿ ? ¡ ! - , & : ' / 1
2 ABC	A a B b C c Á á Ã ã Ç ç 2
3 DEF	D d E e F f É é 3
4 GHI	G g H h I i Í í 4
5 JKL	J j K k L l 5
6 MNO	M m N n O o Ó ó Ñ ñ 6
7 PQRS	P p Q q R r S s 7
8 TUV	T t U u V v Ú ú Ü ü 8
9 WXYZ	W w X x Y y Z z 9
*	* +
0	0
#	(space), #

Calling

Make telephone calls using a variety of calling features and services.

Make and Answer Calls

Learn how to make or answer a call. Explore features and functionality associated with making or answering a call.

Make a Call

1. Open the phone.
2. Using the keypad, enter the phone number, then press **Send**.

Note: To make a call using a speed dial, enter the speed dial digits, holding down the last digit until the phone dials the stored telephone number. For more information about assigning Speed Dials, see "Speed Dials" on page 64.

Make an International Call

1. Press and hold **Star**. The plus (+) character displays.
2. Enter the local country exit code, the destination country code, area code, and phone number
3. Press **Send**.

Answer Calls

You can answer a call or send the caller to voicemail.

- If the phone is closed, open the flip to answer the call automatically.
- If the phone is open, press **Send**.

Note: These are default answer options. You can choose other options for answering calls. For more information, see "Answer Options" on page 141.

Send a Call to Voicemail

To send a call to voicemail:

- Press **Ignore** to send the call to voicemail.
- To send the call to voicemail and send a reply message to the caller, press **Txt**, then select a message.

Note: To silence the ringtone for an incoming call, press **Quiet**.

Answer Call-Waiting Calls

When you receive a call while on a call:

- Press **Send** to answer the new call. The original call is placed on hold.
- Press **Send** again to return to your original call.

Call In-Progress Options

While on a call, you can answer an incoming call or access other features.

- While in a call, press **Mute** to mute the microphone so the other party cannot hear your voice.
- While in a call, press **Options** for these options:
  - **Messaging**: Launch Messaging, to create a new message or view messages.
  - **Contact list**: Open the Contact list.
  - **Recent calls**: Display recent received, missed and dialed calls.
  - **Bluetooth menu**: Display the Bluetooth menu.
  - **Main menu**: Display the Main menu.
  - **Notepad**: Open the Notepad.
  - **Voice privacy**: Improve the security of a voice call.

- **Whisper mode**: Increase the microphone to maximum volume level, to make your voice easier to hear for the other party.
- **Noise cancellation**: Reduce external noise on the call.
- **Hold**: Place the current call on hold.
- **Unhold**: Reactivate the call on hold.
- **End held call**: End a call that is on hold.
- **Swap**: Place the current call on hold and then activate the previous call.
- **Join**: Combine all of the established calls (both active and on hold).
- **Transfer**: Transfer the call to another phone.
- **Select one**: Select a held call to reactivate.

End a Call

When you want to end your call, press **End/Power** or close the phone.

Recent Calls

Recent Calls contains a record of calls to and from your phone.

1. With the phone open, press **Send**.
2. All Calls display by date, time, and contact name or phone number, plus an icon to show the type of call:

   Missed call: Calls you did not answer.

   Received call: Calls you answered.

   Dialed call: Calls made from your phone.
3. Use the **Directional** key to scroll right or left to view Calls filtered by type.
4. Highlight a call to use these options:
   - Press **Message** to create a new message addressed to the phone number.
   - Press **Open** to view call details.

- Press **Options** for these options:
  - **Save to contacts/details**: Save the number to Contacts (only available if the number is not already saved) or view the contact's information.
  - **Erase**: Delete the call record.
  - **Lock/Unlock**: Enable or remove protection. Locked call records cannot be deleted.
  - **Erase all**: Delete all recent call records.
  - **View timers**: View call statistics.

Use Recent Calls to Make a Call

1. With the flip open, press **Send**.
2. Use the **Directional** key to highlight a call, then press **Send**.

Use Recent Calls to Create or Update Contacts

1. With the flip open, press **Send**.
2. Use the **Directional** key to highlight a call, then press **Options** > **Save to contacts**
3. Use the **Directional** key to highlight an option, then press **OK**:
   - **Add new contact**
   - **Update existing**
4. Continue entering contact information, as desired.

Delete Recent Call Records

1. With the flip open, press SEND **Send**.
2. Use the **Directional** key to highlight a call, then press **Options**.
3. Select **Erase** or **Erase all**, then follow the prompts to erase records.

Fake Call

Use Fake Call to have your phone ring with a fake call when you press the **Volume** key down four times in a row.

Set Up Fake Calls

Enable and choose options for Fake Calls.

► From the Home screen, press **Menu** > **Settings** > **Call settings** > **Fake call**.

Initiate a Fake Call

► From Idle mode with the phone closed and the external keys unlocked, press the **Volume** key down four times.

After the Fake Call Timer period elapses, your phone rings to notify you of the fake call. If you entered Fake contact Info, it appears on the screen. Otherwise the screen displays “Restricted.”

When you answer the Fake Call, you hear the Fake Call Voice, if you selected it in Fake Call settings.

Driving Mode

When Driving Mode is enabled, your phone uses sounds to alert you to notifications, regardless of other phone or call settings.

For example, when you receive a call or message, your phone reads out the caller's (or sender's) name and number, and Call Alert sounds play, even if you have set Master volume to Sounds off or Vibrate only.

Enable Driving Mode with Voice Commands

1. With the flip open, press and hold **Voice commands/Flashlight** key.
2. At the audio prompt, say "**Turn driving mode on**."

Enable Driving Mode in Settings

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Driving mode**.
2. Choose a setting:
   - **Caller ID only**: Reads Caller ID for incoming calls and messages.
   - **ID & message**: Reads Caller ID and the message content for incoming messages.
   - **Off**: Disable Driving Mode.

Push to Talk (PTT) (Coming Soon)

Push one button to contact other Verizon Wireless™ Push to Talk (PTT) customers.

A Barge call automatically connects, while an Alert call sends a tone, which gives the recipient the option to either answer or ignore the call.

For complete details, go to verizonwireless.com/ptt.

Turn PTT On/Off

1. Press **Menu** > **Settings** > **PTT settings** > **PTT mode**.
2. Select **On/Off**, then press **OK**.

Recent PTT Calls

Recent Calls contains a record of PPT calls to and from your phone.

1. With the phone open, press **Send**.
2. All Calls display by date, time, and contact name or phone number, plus an icon to show the type of call:

PTT missed call: PTT calls you did not answer.

PTT individual incoming: PTT calls you answered.

PTT group incoming: PTT group calls you answered.

PTT individual outgoing: PTT calls made from your phone.

PTT group outgoing: PTT group calls made from your phone.

Use Recent Calls to Create or Update PTT Contacts

1. With the flip open, press **Send**.
2. Use the **Directional** key to highlight a call, then press **Options** > **Save to PTT contacts**
3. Use the **Directional** key to highlight an option, then press **OK**:
   - **Add new contact**
   - **Update existing**
4. Continue entering contact information, as desired.

Barge Calls

To make a Barge call:

1. Press **PTT** to access your PTT Contact List and use the Directional key to highlight the entry you want to call.

   – or –

   Enter the 10-digit number of the Verizon Wireless PTT subscriber.
2. Press and hold **PTT**. Listen for the tone. The message “Connecting to” appears on the display. When connected, “Talking to” appears on the display. Speak while pressing **PTT**.
3. Release **PTT** when you have finished speaking. This allows the called party to reply.
4. Press **End/Power** to end the call.

To receive a Barge call:

1. When your phone receives a Barge call, the Barge tone plays. You then hear the calling party speaking through the speaker phone. The calling party's wireless number or saved contact name appears on your display.
2. Press and hold **PTT** to talk.
3. Release **PTT** to let another party talk.
4. Press **End/Power** to end the call.

Alert Call

To make an Alert call:

1. Press **PTT** to access your PTT Contact List and use the **Directional** key to highlight the entry you want to call.
2. Press **Alert**.
3. Press and release the **PTT** key to alert the selected individual. The PTT Outgoing Alert tone sounds and "**Alerting...**" appears on the display.
4. If the called party answers the alert, "**Listening to**" appears on the display and you can hear the called party speaking. If the called party chooses to ignore the alert or if the phone is unavailable, an Unavailable message appears on your display.
5. When the called party is finished speaking, you hear the Floor Available tone and the Connected screen appears on your display.
6. Press and hold **PTT** to talk.
7. Release **PTT** when finished speaking. This allows the called party to reply.
8. Press **End/Power** to end the call.

To receive an Alert call:

1. When your phone receives an alert, the PTT Alert tone plays. The message **Incoming alert** is displayed with the phone number or contact name of the calling party. The PTT Alert tone repeats every 2 seconds until it is answered or ignored, or until 20 seconds have passed. If you do not answer within 20 seconds, the PTT call is automatically disconnected.
2. To answer the alert, press and hold **PTT** and begin talking. To ignore the alert, press **Ignore**.
3. Release the **PTT** Key to let another party talk.
4. Press **End/Power** to end the call.

PTT Contacts

Note: PTT mode must be activated in order to see the PTT contact list.

1. From the Home screen, press **Menu** > **Contacts** > **PTT contact list**.
2. Press the **Directional** key up or down to scroll through your contact list.
3. Press **Options** to select one of the following: **New PTT contact**, **Copy to contacts**, **Temp PTT group**, **Erase**, **Edit**, **Do not disturb-on**, **Do not disturb list**, **Call**, **New message**, **Sort**.
4. Press **Alert**.
5. Press and release the **PTT** key to alert the selected individual.

Add PTT Contacts

You can create PTT contacts to make finding and contacting them easier. A contact's mobile telephone number may be their PTT number, if they are also subscribed to PTT service.

Note: PTT contact options are only available when PTT mode is On.

1. From the Home screen, press **Menu** > **Contacts** > **New PTT contact**.
2. Press **Options** > **New contact**.
3. In the **Name** field, use the keypad to enter a name for the contact.
4. Use the **Directional** keys to highlight the **PTT number** field to enter the contact's PTT number.
5. Use the **Directional** keys to highlight the **PTT group** field, then press **Add** to assign the PTT contact to a PTT group (optional).
6. Press **Save** when you are finished.

Add a PTT Contact from Recent Calls

Save a telephone number from a recent call record as a contact.

1. From the Home screen, press **Send** to display recent calls.
2. Use the **Directional** keys to highlight a recent call.
3. Press **Options** > **Save to PTT contacts** > **Add new contact**.
4. Use the **Directional** keys to highlight **Mobile 1**, **Mobile 2**, **Home**, **Business**, or **Fax**, then press **OK**.
5. Enter a name for the contact in the **Name** field.
6. Continue adding information or press **Save**.

Copy a Contact to PTT Contacts

You may have some contacts that you want to save as a regular contact and also as a PTT contact.

1. From the Home screen, press **Contacts**.
2. Highlight a contact, then press **Options** > **Copy to PTT contacts**.
3. Press **Save** when you are finished.

Edit a PTT Contact

Make changes to an existing PTT contact.

1. From the Home screen, press **Menu** > **Contacts** > **PTT contact list**.
2. Highlight a PTT contact, then press **Edit**.
3. Use the **Directional** keys to move to fields to modify or add information for the contact.
4. Press **Save** when you are finished.

Edit a PTT Contact from Recent Calls

Save a telephone number from a recent call record to a contact.

1. From the Home screen, press **Send** to display recent calls.
2. Use the **Directional** keys to highlight a recent call.
3. Press **Options** > **Save to PTT contacts** > **Update existing**.
4. Enter a name for the contact in the **Name** field and assign the contact to a group, if desired.
5. Press **Save** when you are finished.

PTT Groups

You can assign PTT contacts to Groups, to make searching your contacts faster, or to quickly make a PTT Group call.

Add Contacts to Groups

1. From the Home screen, press **Menu** > **Contacts** > **Groups**.
2. Use the **Directional** keys to highlight a group.
3. Press **Options** > **Add**.
4. Highlight contacts and press **Mark** to place a checkmark beside each contact.
5. Press **Done** to save the group.

Note: You can also assign a contact to a group when you create or edit the contact record.

Create a PTT Group

1. From the Home screen, press **Menu** > **Contacts** > **PTT Groups**.
2. Press **New**.
3. At the prompt, enter a name for the new group, then press **Save**.

Change a Contact's PTT Group Assignment

Change a contact's PTT Group assignment by removing it from one group and adding it to another.

1. From the Home screen, press **Menu** > **Contacts** > **PTT Groups**.
2. Use the **Directional** keys to highlight the PTT group containing the PTT contact, then press **View**.
3. Press **Remove**, then highlight contacts and press **Mark** to mark or unmark groups for assignment.
4. Press **Done** to remove the contact from the group.

PTT Settings

Configure your phone's PTT feature, and set the functionality of the **PTT key**.

The PTT feature uses the PTT key. When PTT mode is On, pressing the Side key initiates PTT mode.

When PTT mode is disabled, the **PTT key** acts as a shortcut key.

PTT Mode

Turn PTT mode On to use the PTT feature.

1. From the Home screen, press **Menu** > **Settings** > **PTT settings** > **PTT mode**.
2. Press **On** to enable PTT mode or **Off** to disable.

PTT Alert

When PTT mode is On, use PTT Alert to set your phone's alerts for new PTT events.

1. From the Home screen, press **Menu** > **Settings** > **PTT settings** > **PTT alert**.
2. Configure these settings, then press **Set** to save:
   - **Alert tone**: Select from a list of preloaded tones.
   - **Alert vibrate**: Press **On** to have the phone vibrate for PTT alerts.

PTT Missed Call

When PTT mode is On, use the PTT Missed Call setting to set your phone's notifications for missed PTT calls.

1. From the Home screen, press **Menu** > **Settings** > **PTT settings** > **PTT missed call**.
2. Press **On** to enable PTT Missed Call alerts or **Off** to disable.

PTT Speaker Notice

When PTT Speaker Notice is On, you are asked before the phone turns off the PTT Speaker.

1. From the Home screen, press **Menu** > **Settings** > **PTT settings** > **PTT speaker notice**.
2. Press **Yes** to enable PTT Speaker Notice or press **No** to disable it.
   - **PTT alert**: (Available when PTT mode is On.) Choose an **Alert tone** and/or **Alert vibrate** for PTT Alerts.

PTT Missed Call

Set your PTT missed call notification.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **PTT missed call**.
2. Highlight **On** or **Off** and press **Set**.

PTT Mode

Turn PTT mode On or Off.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **PTT mode**.
2. Highlight **On** or **Off**, then press **OK**.

Note: You can also set PTT mode from **Settings** > **PTT settings** > **PTT mode**.

Main Menu

The Menu screen displays all applications installed on your device. Learn how to use and arrange your apps.

Contacts

Store information about your daily contacts in Contacts, to make calling and messaging easier.

Your phone supports both normal phone contacts and PTT contacts. A contact record can be copied to a PTT contact.

Note: PTT (Push to Talk) mode must be enabled to see PTT contacts and PTT groups.

To quickly access the Contacts list:

► From the Home screen, press **Contacts**.

To access Contacts for all features:

► From the Home screen, press **Menu** > **Contacts**.

Add a Contact

To add a contact to the Contact List:

1. From the Home screen, press **Contacts**.
2. Press **Options** > **New contact**.
3. In the **Name** field, use the keypad to enter a name for the contact.
4. Use the **Directional** keys to highlight fields to enter information for the contact, including at least one phone number or email.
5. Press **Save** when you are finished.

Add a Contact from the Keypad

Enter a telephone number with the keypad, then save it as a Contact.

1. From the Home screen, use the keypad to enter a telephone number.
2. Press **Save** > **Add new contact**.
3. Use the **Directional** keys to highlight **Mobile 1**, **Mobile 2**, **Home**, **Business**, or **Fax**, then press **OK**.
4. In the **Name** field, use the keypad to enter a name for the contact.
5. Use the **Directional** keys to highlight fields to enter information for the contact.
6. Press **Save** when you are finished.

Add a Contact from Recent Calls

Save a telephone number from a recent call record as a contact.

1. With the flip open, press **Send** to display **Recent calls**.
2. Use the **Directional** keys to highlight a recent call.
3. Press **Options** > **Save to contacts** > **Add new contact**.
4. Use the **Directional** keys to highlight **Mobile 1**, **Mobile 2**, **Home**, **Business**, or **Fax**, then press **OK**.
5. In the **Name** field, use the keypad to enter a name for the contact.
6. Use the **Directional** keys to highlight fields to enter information for the contact.
7. Press **Save** when you are finished.

Erase Contacts

To remove contacts from your contact list:

1. From the Home screen, press **Contacts**.
2. Press **Options** > **Manage contacts** > **Erase**.
3. Highlight a contact and press **Mark** to mark it for erasure, or press **Options** > **Mark all** to mark all contacts.
4. Press **Done**, then follow the prompts to confirm the erasure.
5. At the prompt, enter the Lock code. By default, the Lock Code is the last four digits of your telephone number.

Edit a Contact

To make changes to an existing contact:

1. From the Home screen, press **Contacts**.
2. Highlight a contact, then press **Edit**.
3. Use the **Directional** keys to move to fields to modify or add information for the contact.
4. Press **Save** when you are finished.

Edit a Contact from the Keypad

Enter a telephone number with the keypad, then save it to an existing contact.

1. From the Home screen, use the keypad to enter a telephone number.
2. If PTT mode is On, press **Options** > **Save** > **Update existing**.

   – or –

   If PTT mode is Off, press **Save** > **Update existing**.
3. Use the **Directional** keys to highlight a contact, then press **OK**.
4. Use the **Directional** keys to highlight **Mobile 1**, **Mobile 2**, **Home**, **Business**, or **Fax**, then press **OK**.
5. Use the **Directional** keys to move to fields to modify or add information for the contact.
6. Press **Save** when you are finished.

Edit a Contact from Recent Calls

Save a telephone number from a recent call record to a contact.

1. With the flip open, press **Send** to display recent calls.
2. Use the **Directional** keys to highlight a recent call.
3. Press **Options** > **Save to contacts** > **Update existing**.
4. Use the **Directional** keys to highlight a contact, then press **OK**.
5. Use the **Directional** keys to highlight **Mobile 1**, **Mobile 2**, **Home**, **Business**, or **Fax**, then press **OK**.
6. Enter a name for the contact in the **Name** field.
7. Continue adding information to fields or press **Save**.

Manage Contacts

Use Manage contacts to perform actions such as erasing, locking, or unlocking multiple contacts at one time.

1. From the Home screen, press **Contacts**.
2. Press **Options** > **Manage contacts**.
3. Choose an option:
   - **Erase**: Mark multiple contacts for deletion.
   - **Lock**: Mark multiple contacts to lock. Locked contacts cannot be deleted.
   - **Unlock**: Mark multiple contacts to unlock.
   - **Copy to card**: Copy contacts to an optional installed memory card (available if a card is installed).
4. Find contacts by pressing the **Directional** keys to browse the list.
5. Highlight contacts, then press **Mark** for each contact or press **Options** > **Mark all** to mark all contacts.
6. Press **Done**, then follow the prompts to confirm the changes.

Add Pauses or Waits

Calls to automated systems can require you to enter numbers to navigate menus or to enter a password or account number. You can store phone numbers with special pause or wait characters to make entering these numbers easier.

1. From the Home screen, press **Contacts**.
2. Create a new contact or edit an existing contact.
3. Enter the phone number up to the pause or wait, then press **Options** to select an option:
   - **Add 2-Sec pause**: Stops the dialing sequence for two seconds, then automatically dials the remaining digits. A “P” displays in the field to indicate the pause.
   - **Add wait**: Stops the dialing sequence, waiting for input from you. A “W” displays in the field to indicate the wait.
4. Press **Save** when you are finished.

Note: Entering multiple pauses extends the length of a pause, and each pause counts as a digit. For example, two consecutive pauses create a total pause of four seconds and count as two digits.

Find Contacts

1. From the Home screen, press **Contacts**. The Contact List displays, with the cursor in the **Go to** field.
2. In the **Go to** field, enter the first few characters of the Contact name to see matching entries.
3. Use the **Directional** keys to highlight a contact, then use these options:
   - **Send**: Call the contact.
   - **View**: Open the contact entry.
   - **Edit**: Edit the contact entry.
   - **Options**: List contacts options.

Use Contacts

Use Contacts to Make Calls

1. From the Home screen, press **Contacts**.
2. Highlight a contact, then press **Send** to call the contact.

Use Contacts to Send Messages

1. From the Home screen, press **Contacts**.
2. Highlight a contact, then press **Options** > **New message** to type your text message.

Backup Assistant

Backup Assistant is a wireless service that saves a copy of your phone's address book to a secure web site. If your phone is lost, stolen, or damaged, Backup Assistant can restore your saved address book to a new phone - wirelessly. Schedule daily backups to save your information manually or automatically. Log in to your web account for full access to your contacts for viewing, printing, adding, deleting, and editing.

Visit verizonwireless.com/backupassistant or contact Verizon Wireless for more information.

Note: Standard TXT messaging rates apply. Backup Assistant is free for My Verizon subscribers.

► From the Home screen, press **Menu** > **Contacts** > **Backup assistant**.

Favorites

Set contacts as Favorites to quickly find contacts to view, send a message, or call the contact.

Assign Favorites

1. From the Home screen, press **Menu** > **Contacts** > **Favorites**.
2. Use the **Directional** keys to highlight an empty Favorite.
3. Press **Add**, then choose an option:
   - **From contacts**: Highlight and mark contacts to assign as favorites. You can mark multiple contacts at once to create a Favorite for each.
   - **From groups**: Choose a group to assign as a Favorite. Highlight and mark the group.
4. Press **Done** to create the favorites.

Remove Favorites

1. From the Home screen, press **Menu** > **Contacts** > **Favorites**.
2. Highlight a Favorite and press **Options**.
3. Choose an option:
   - **New message**: Send a new message to the contact.
   - **Remove**: Erase the selected contact from the Favorites list.
   - **Remove all**: Erase all favorites from the list.
4. Press **OK**

Use Favorites

Use Favorites to quickly view a favorite's contact record, send a message to a favorite, or view messages to and from the favorite.

1. From the Home screen, press **Menu** > **Contacts** > **Favorites**.
2. Highlight a favorite contact to use these options:
   - To send a message, press **Options** > **New message**.
   - To view the favorite's contact record, press **View**.
   - To call the favorite, press **Send**.
   - To view all messages to and from the favorite, press **Messages**.

Groups

You can assign contacts to categories, called Groups, to make searching your contacts faster, or to quickly send messages to group members.

Add Contacts to Groups

1. From the Home screen, press **Menu** > **Contacts** > **Groups**.
2. Use the **Directional** keys to highlight a group.
3. Press **Options** > **Add**.
4. Highlight contacts and press **Mark** to place a checkmark beside each contact.
5. Press **Done** to add the contacts to the group.

Note: You can also assign a contact to a group when you create or edit the contact record.

Change a Contact's Group Assignment

1. From the Home screen, press **Contacts**.
2. Use the **Directional** keys to highlight the contact you want to reassign.
3. Press **Edit**.
4. Highlight the Group field, then press **Edit**.
5. Highlight groups and press **Mark** to mark or unmark groups for assignment.
6. Press **Done**.
7. Press **Save** to save the new group assignments.

Create a New Group

In addition to the default groups, you can create additional groups.

1. From the Home screen, press **Menu** > **Contacts** > **Groups**.
2. Press **New**.
3. At the prompt, enter a name for the new group.
4. Press **Save** to save the new group.

Send a Message to Group Members

Send a message to all members of a group at once.

Note: Messaging availability varies when roaming outside the Verizon Wireless Network.

1. From the Home screen, press **Menu** > **Contacts** > **Groups**.
2. Use the **Directional** keys to highlight a group, then press **View** to view it.
3. Press **Options** > **New message**.
4. Create the new message, then press **Send**.

Speed Dials

Speed dial numbers are 1-, 2-, or 3-digit shortcuts assigned to contacts, which allows you to quickly call the contacts.

The following Speed Dials are reserved by default and cannot be reassigned:

- Speed Dial 1 is reserved for Voicemail.
- Speed Dial 96 is reserved for Data Usage inquiries (#DATA).
- Speed Dial 97 is reserved for Balance inquiries (#BAL).
- Speed Dial 98 is reserved for Minute Usage (#MIN).
- Speed Dial 99 is reserved for Payment information (#PMT).
- Speed Dial 211 is reserved for health and human services.
- Speed Dial 311 is reserved for non-emergency municipal services.
- Speed Dial 411 is reserved for directory assistance.
- Speed Dial 611 is reserved for customer service access.
- Speed Dial 911 is reserved for emergency calls.

Assign Speed Dials

1. From the Home screen, press **Menu** > **Contacts** > **Speed dials**.
2. Use the **Directional** keys to highlight a speed dial.

   – or –

   Enter a speed dial in the **Go to** field.
3. Press **Set**.
4. Use the **Directional** keys to highlight a contact.

   – or –

   Enter the first field characters in the **Go to** field.
5. Press **OK**.
6. At the prompt, confirm the assignment.

Emergency Contacts

Set up to 3 emergency contacts, plus enter personal information that may be helpful to others using your phone in an emergency.

Note: Emergency contacts display in red in Contacts.

Assign Emergency Contacts

1. From the Home screen, press **Contacts**.
   - **In case of emergency** is highlighted automatically.
2. Press **View** to set emergency contacts.
3. Highlight **Contact 1**, **Contact 2**, or **Contact 3** and press **Add**.
4. At the Add Contact screen, highlight an option and press **OK**:
   - **From contacts**: Choose an existing contact from Contacts List.
   - **New contact**: Enter a new contact.

5. At the prompt, use the **Directional** keys to highlight a contact or enter the first field characters in the **Go to** field.
6. Press **OK**.

Re-assign or Unassign an Emergency Contact

1. From the Home screen, press **Contacts**.

   In case of emergency is highlighted automatically.
2. Press **View** to display emergency contacts.
3. Highlight a contact, then press **Options** for these options:
   - **Re-assign**: Choose another contact from Contacts List or create a new contact for this assignment.
   - **Unassign**: Remove the contact from this emergency contact.

Enter Personal Information

Enter up to 3 notes containing information that might be helpful to others using your phone in an emergency.

1. From the Home screen, press **Contacts**.

   In case of emergency is highlighted automatically.
2. Press **View** to display emergency contacts.
3. Press **Personal info**, then press **View**.
4. Highlight **Note 1**, **Note 2**, or **Note 3**, then press **Add**.
5. Enter your personal information, then press **Save** to save the note.

My Name Card

My name card is your personal contact entry in Contacts, which you can send to recipients as a virtual business card (vCard) attached to a message or through Bluetooth.

Edit My Name Card

By default, My name card contains your mobile telephone number. You can edit My name card to include other information.

1. From the Home screen, press **Menu** > **Contacts** > **My name card**.
2. Press **Edit**.
3. Use the **Directional** keys to move to fields to modify or add information.
4. Press **Save** when you are finished.

Send My Name Card (vCard) by Message

Send your contact information, as My Name Card, as an attachment to a message.

1. From the Home screen, press **Menu** > **Contacts** > **My name card**.
2. Press **Options** > **Send via message** and press **OK**.
3. Press **Add** to select contacts.
4. Press **OK** and enter your message text.
5. Continue creating the new message, then press **Send**.

Send My Name Card (vCard) by Bluetooth

Send your contact information, as My name card, to Bluetooth devices that support vCards.

1. From the Home screen, press **Menu** > **Contacts** > **My name card**.
2. Press **Options** > **Send via Bluetooth** and press **OK**.
3. At the Choose Device screen, use the **Directional** keys to highlight an option, then press **OK**.
   - **Add new device**: Searches for a new Bluetooth device for pairing.
   - **<Device name>**: Sends My Name Card to a previously-paired Bluetooth device.
4. Continue with the Bluetooth transfer.

Share Contacts

You can share contacts as Name Cards (vCards) in a message or through Bluetooth.

Send Name Cards (vCards) by Bluetooth

Send individual contacts or your entire contact list to Bluetooth devices that support vCards.

Not all Bluetooth devices accept a name card and not all devices support transfers of multiple name cards. Check your target device's documentation.

1. From the Home screen, press **Contacts**.
2. Press **Options**, then press **Send name card**.
3. At the Send Name Card screen, highlight **Bluetooth** and press **OK**.

4. At the Send Via Bluetooth screen, highlight contacts individually and press **Mark** or press **Options** > **Mark all**, then press **Done**.
5. At the Choose Device screen, highlight an option, then press **OK**:
   - **Add new device**: Search for a new Bluetooth device for pairing.
   - **<Device name>**: Send to a previously-paired Bluetooth device.
6. Continue with the Bluetooth transfer.

Send Name Cards (vCard) by Message

Send a contact record or your entire contact list as attachments to a message.

1. From the Home screen, press **Contacts**.
2. Press **Options**, then press **Send name card**.
3. At the Send Name Card screen, highlight **Message** and press **OK**.
4. At the Send With Message screen, highlight contacts individually and press **Mark**, then press **Done**.
5. Continue creating the new message, then press **Send**.

Messaging

This section explains how to send and receive messages, and other features and functionality related to messaging.

Types of Messages

Your phone can send and receive:

- Text Messages
- Multimedia Messages
- Social Networks

Text Messages are simple messages containing text, which can be sent to another mobile phone. Your phone also supports long text messages. Text messaging is also known as SMS (Simple Messaging Service).

Multimedia Messages contain text, as well as attachments such as sounds, graphics, animations, and name cards. Multimedia messaging is also known as MMS (Multimedia Messaging Service.

Create and Send Messages

1. From the Home screen, press **Message** > **New message**.
2. At the New Text Msg screen, enter recipients in the **To** fields:
   - Use the keypad to enter a recipient's phone number, contact name, or email address.
   - Press **Add** to select recipients **From contacts**, **Recent calls**, **Favorites**, or **Groups**.

     – or –

     Choose **To contacts** or **To PTT contacts** to save a number you enter as a contact.

- As you enter characters, matching contacts display in a list. Use the **Directional** keys to highlight a contact, then press **OK** to select it, or press **Add** to save the number you entered **To contacts** or **To PTT contacts**.

3. Use the **Directional** keys to move to the **Text** field to compose your message.
4. While entering text, press **Options** for the following options:
   - **View recipients**: View each recipient. This option will only appear if there are multiple recipients.
   - **Attach**: Add an attachment to the message.
   - **Group conversation**: Make the message a group conversation, where replies will go to every recipient. This option will only appear if there are multiple recipients.
   - **Save as draft**: Save a copy of the message in the Drafts folder.
   - **Insert quick text**: Insert a preloaded phrase.
   - **Copy**: Select and copy text, for pasting into another field. Use the **Directional** keys to highlight text in the field, then press **Done**.
   - **Paste**: If you have copied text, paste the copied text.
   - **Add subject**: Add subject text.
   - **Priority level**: Set the urgency of the message, to High or Normal.
   - **Callback #**: Include a callback number with the message. By default, this is your mobile telephone number, or you can enter a different number.
   - **Cancel message**: Cancel the message, with the option to save it in the Drafts folder.
5. Press **Send** or the **Send** key to send the message.

Note: Multimedia messages are only available within Verizon Wireless Enhanced Services Area.

Add Attachments

Adding an attachment converts the text message to a multimedia message. Blank slides are created for additional attachments, making it easy to add additional attachments.

Note: Videos cannot be added to messages containing pictures or sound.

1. Use the **Directional** keys to move to the **Text** field. Press **Options** > **Attach**. Adding an attachment converts the text message to a multimedia message.

   Attachment options are:

   - **Picture**: Select a picture from your phone or optional memory card.
   - **Take picture**: Take a new picture using the camera.
   - **Video**: Select a video from your phone or optional memory card.
   - **Record Video**: Record a new video using the camcorder.
   - **Sound**: Select a sound recording from your phone or optional memory card.
   - **Record sound**: Create a new sound recording using the microphone.
   - **Name card**: Attach your Name Card or Name Cards for your Contacts.
   - **Calendar event**: Select or create a new Calendar Event.

2. Use the **Directional** keys to highlight the attachment, then press **Options** for these options:

   - **Attach**: Add an attachment to the message.
   - **Preview**: View the message before sending.
   - **Save as draft**: Save a copy of the message in the Drafts folder.
   - **Add slide**: Insert a second slide to the message.
   - **Priority level**: Set the urgency of the message, to High or Normal.
   - **Remove picture/Video/Sound/Name card/ Calendar event**: Removes the attachment.

- **Remove slide**: Delete the current slide (available if more than one slide is attached).
- **Cancel message**: Cancel the message, with the option to save it in the Drafts folder.

3. Press **Send** or the **Send** key to send the message.

Message Settings

This menu allows you to define settings for messages sent or received on your phone. To access your message settings, use the following steps:

1. From the Home screen, press **Menu** > **Messaging**.
2. Press **Settings** for these options:
   - **Inbox view**: Set the default message view. Press **Time** to display messages by time received or **Contact** to display messages by name or number (also known as threaded view).
   - **Entry mode**: Choose a default text entry mode, from **Abc**, **ABC**, **123**, **XT9 word**, **XT9 palabra**, **Chinese**, **Korean**, **Vietnamese**, or **XT9 Vietnamese**.
   - **Auto save sent**: Choose the save mode for messages you send. Press **On** to save all sent messages, **Off** to discard sent messages, or **Prompt** to have the phone prompt you each time.
   - **Auto erase inbox**: Press **On** to automatically replace the oldest message of the same type when the Inbox exceeds the maximum number of messages of that type. For example, when the Inbox exceeds 300 text messages, the oldest text message is replaced with a new one. Picture and video messages are replaced when the phone's memory is full. Press **Off** to disable automatic erasures.
   - **Messaging font size**: Set the default size for message text, **Normal** or **Large**.
   - **TXT auto view**: Press **On** to automatically display text messages when they arrive, or **Off** to have the phone prompt you.

- **Multimedia auto receive**: Press **On** to automatically accept new multimedia messages. Press **Off** to have the phone prompt you to download new multimedia messages.
- **Group messaging**: Configure default settings for messages sent to multiple contacts. Press **Individual messages** to allow recipients to only reply to you (not the group), or press **Group conversation** to allow recipients to reply to the whole group.
- **Domain extensions**: Create and manage a list of web and Email extensions for the Domain Extensions entry mode. Press **Erase** to delete extensions. Press **New** to create new extensions. To modify an extension, highlight the extension and press **Edit**.
- **Quick text**: Create and manage preloaded phrases to add to messages. Press **Erase** to delete phrases. Press **Options** > **New** to add new phrases. To modify a phrase, highlight the phrase and press **Edit**.
- **Emergency alerts**: This device is designed to receive Wireless Emergency Alerts from the Commercial Mobile Alert Service (CMAS), including Presidential Alerts, Imminent Alerts (Severe or Extreme), and Amber Alerts (missing persons). You may choose not to receive Imminent and Amber alerts, but Presidential Alerts cannot be disabled.
- **Voicemail** #: Enter a new Voicemail speed dial. The default is *86.
- **Callback** #: Press **On** to add a callback phone number to your messages and set the phone number. Press **Off** to omit a callback number (you can manually add a callback number to individual messages).
- **Signature**: Press **Custom** to add a signature to all messages, then use the **Directional** keys to move to the signature field to create the signature. Press **None** to disable signatures.

- **Delivery receipt**: Choose whether you are notified when a message you send is delivered. Press **On** to be notified for every message or **Off** to disable notification (you can set an optional delivery receipt for individual messages when you create them).
- **Social networks**: Select your preferred social network as the default. Press **Facebook**, **Twitter**, or **Let me choose**.

Receive Messages

When you receive a message, you can choose to:

- **View now**: Open the message for viewing.
- **View later**: Dismiss the alert and save the message in the Messages folders.
- **Reject**: If you have disabled the Multimedia Auto Receive setting, reject the message. The message is not saved to Messages.

Note: If you want to control when you download multimedia content, you can disable Multimedia Auto Receive.

View Text Messages

When you receive a text message, the alert sounds (unless turned off) and **New text message** displays on the screen.

1. At the New Text Message prompt, press **OK** to **View now**.
2. Press **Reply** to respond to the message with a new Text, Picture, Video or Voice message.
3. Press **Erase** to delete the message.
4. While viewing the message, press **Options** for these message options:
   - **Forward**: Send the message to another recipient.
   - **Reply w. copy**: Reply to the sender, plus other recipients, if desired, and include a copy of the original message.
   - **Save as Quick text**: Save the message text to the Quick Text list.

- **Lock/Unlock**: Lock or unlock the message to prevent deletion.
- **Add to contacts**: Save the number of the sender to Contacts as a new entry or update to an existing entry.
- **Add to PTT contacts**: Save the number of the sender to Contacts as a new PTT Contacts entry.
- **Messaging font size**: Select the font size, Normal or Large.
- **Extract addresses**: Display all Contact Numbers, Email Addresses, and URLs extracted from the message, to call, send an email, or open the web page.
- **Message info**: Display details about the message.

View Multimedia Messages

When you receive a multimedia message, an alert sounds (unless turned off) and **New multimedia message** displays on the screen.

Note: This procedure describes default behavior. If you make changes to Message Settings, options or steps may be different.

1. At the New Message prompt, press **OK** to **View now**.
2. After loading, the attachment (and text, if any) displays. Use the **Directional** keys to scroll to see the entire message, if necessary.
3. Press **Reply** to respond to the message with a new Text, Picture, Video or Voice message.
4. Press **Erase** to delete the message.

5. While viewing the message, press **Options** for these message options:

- **Play again**: Play the attached video or sound again.
- **Forward**: Send the message to another recipient.
- **Reply w. copy**: Reply to the sender, plus other recipients, if desired, and include a copy of the original message.
- **Erase**: (Voice or Picture message with attached Sound) Delete the message.
- **Save picture**: (Picture messages only) Save the attached picture to My Pictures.
- **Save video**: (Video messages only) Save the attached video to My Videos.
- **Save sound**: (Voice or Picture message with attached Sound) Save the attached sound to My Sounds.
- **Save as ringtone**: (Voice or Picture message with attached Sound) Save the attached sound as a ringtone.
- **View name card**: (If Name card is attached) Display the attached name card.
- **Save name card**: (If Name card is attached) Save the attached name card to Contacts.
- **Set as**: Assign the attached picture as Wallpaper or Picture ID.
- **Save as Quick text**: Save the message text to the Quick Text list.
- **Lock/Unlock**: Lock or unlock the message to prevent deletion.
- **Add to contacts/Add to PTT contacts**: Save the number of the sender to Contacts as a new entry or addition to an existing entry, or as a new PTT Contact.
- **Extract addresses**: Display all Contact Numbers, Email Addresses, and URLs extracted from the message, to call, send an email, or open the web page.
- **Message info**: Display details about the message.

Emergency Alerts

Emergency Alerts allows customers to receive geographically-targeted Wireless Emergency Alerts. Alerts alert customers of imminent threats to their safety within their area. There is no charge for receiving an Emergency Alert.

There are three types of Emergency Alerts:

- Presidential
- Imminent (Severe or Extreme)
- Amber Alerts (missing person alert)

Customers may choose not to receive Imminent Alerts and Amber Alerts.

Note: Presidential Alerts can not be disabled.

To disable Imminent Threat Alerts (Extreme and Severe) and Amber Alerts, follow these instructions:

1. From the Home screen, press **Menu** > **Messaging**.
2. Press **Settings** > **Emergency alerts** for the following options:
   - **Receive alerts**: All alerts are enabled by default (checkmark showing).

     To disable alerts, highlight an alert and press **Unmark**, then press **Done**.
   - **Alert reminder**: Set alerts to repeat **Once**, **Every 2 minutes**, **Every 15 minutes**, or **Off** (no repeats).
   - **Alert vibrate**: Press **On** to have the phone vibrate when new messages arrive. Press **Off** to disable this feature.

Message Folders

Messages are stored in the message folders. You can choose how messages appear with the Inbox View setting in Message Settings.

Note: To scroll through all messages in the Messages, Sent or Drafts folder, open one message, then press the **Directional** keys left or right to scroll through the folders.

View Messages by Contact

By default, the Inbox View setting is set to Contact. All incoming and sent messages are stored in the Messages folder, grouped by contact name (if the sender/recipient is stored as a contact), or phone number, to provide a threaded view of the message exchange.

1. From the Home screen, press **Message**.
   - The most recent message from each contact displays. The icon shows whether the message is new or already opened, and a number to the right indicates the number of unread messages from this contact/number.
2. Highlight **New message** to create a new message.
3. To view a message thread, use the **Directional** keys to highlight a contact/number, then press **Open**.
4. To send a reply message, press **Reply**.
5. While viewing the list of contacts/messages, use the **Directional** keys to highlight a contact/number, then press **Options** for these options:
   - **Erase**: Delete the highlighted message thread.
   - **Add to contacts**: Save the sender or recipient's number to a contact record (available If the number is not already saved).
   - **New message**: Create a new message addressed to the contact/number.

- **Manage messages**: Perform actions on multiple messages, including Erase, Lock, Unlock, Mark as Read, Mark as Unread, and Copy to Card (available if the memory card is inserted).
- **Sort alphabetically**: Display message threads by contact/phone number.
- **Messaging menu**: Return to the Messaging menu.
- **Social networks**: Update your networks by message.

View Messages by Time

When the Inbox View setting is set to Time, incoming messages are stored in the Inbox and sent messages are stored in the Sent folder, sorted by time.

Note: The Inbox folder is only present when the Inbox View setting is set to Time.

Inbox Folder

1. From the Home screen, press **Message** > **Inbox**.
2. Use the **Directional** keys to scroll the list of messages. Highlight a message, then press **Erase** to delete the message, or press **Open** to view the message.
3. Highlight a message, then press **Options** for message options:
   - **Reply**: Reply to the sender with a new message.
   - **Reply w. copy**: Reply to the sender, plus other recipients, if desired, and include the first 100 characters of the original message in the Text field.
   - **Forward**: Send the message to another recipient.
   - **Add to contacts**: Save the number of the sender to Contacts as a new entry or additional to an existing entry (available if the number is not already saved).

- **Extract addresses**: Display numbers, Email Addresses, and URLs from the message, to call, send an email, or open the web page.
- **Message info**: Display details about the highlighted message.
- **Manage inbox**: Perform actions on multiple messages, including **Erase**, **Lock**, **Unlock**, **Mark as read**, **Mark as unread**, and **Copy to card** (available if the memory card is inserted).
- **Sort by sender**: List all messages in the Inbox by Sender.
- **Sort by size**: List all messages in the Inbox by Size.

Sent Folder

When the Inbox View setting is set to Time, outgoing messages are stored in the Sent folder by date and time.

Note: The Sent folder is only present when the Inbox View setting is set to Time.

1. From the Home screen, press **Message** > **Sent**.
2. Use the **Directional** keys to scroll the list of messages. Highlight a message, then use these options:
   - Press **Erase** to delete the message.
   - Press **Open** to view the message.
   - Press **Options** for message options:
     - **Forward**: Send the message to another recipient.
     - **Resend**: Send the message again, to the original recipients, plus new recipients if desired.
     - **Add to contacts**: Save the number of the sender to Contacts as a new entry or additional to an existing entry (available if the number is not already saved).
     - **Add to PTT contacts**: Save the number of the sender to Contacts as a new entry or additional to an existing entry (available if the number is not already saved and PTT mode is On).
     - **Message info**: Display details about the highlighted message.

- **Manage sent**: Perform actions on multiple messages, including Erase, Lock, Unlock, and Copy to Card (available if the memory card is inserted).
- **Sort by recipient**: List messages by the first addressee.
- **Sort by time/type**: List messages by type (Text, Picture, Video or Voice) or by time received.

Drafts Folder

Drafts are messages you have created, but have not yet sent. You can review, edit or send a draft message.

1. From the Home screen, press **Menu** > **Messaging** > **Drafts**.
2. Use the **Directional** keys to scroll the list of messages. While viewing the list of messages, press **Options** for message options:
   - **Send**: Send the message, as-is, to the listed recipients.
   - **Add to contacts**: Save the number of the sender to Contacts as a new entry or additional to an existing entry (available if the number is not already saved).
   - **Manage drafts**: Perform actions on multiple messages, including **Erase**, **Lock**, **Unlock**, and **Copy to card** (available if the memory card is inserted).
   - **Sort by recipient**: List all messages by the first addressee.
   - **Sort by time/type**: List messages by type (Text, Picture, Video or Voice) or by time created.
3. Highlight a message, then press **Erase** to delete the message or press **Edit** to edit the message before sending.

Voicemail

From the Messaging menu, you can view the total of new voicemail messages, clear the voicemail counter, and call voicemail to check messages.

1. From the Home screen, press **Menu** > **Messaging** > **Voicemail**.
2. On the Voicemail screen, view the number of new messages. Press **Call** to dial voicemail to check messages, or press **Clear** to clear the voicemail counter.

Social Networks

Update your social networking sites from your phone.

After setting up your accounts on your phone, you can update your status and upload media right from your phone.

Note: You must add your phone number to your social networking accounts before accessing them with your phone. For more information, press **Help**.

1. From the Home screen, press **Menu** > **Messaging** > **Social networks**.
2. Use the **Directional** keys to highlight an option:
   - **Update status**: Enter text, then press **Send** to select sites to update.
   - **Facebook**: Access options for updating and accessing your account.
   - **Twitter**: Access options for updating and accessing your account.

Recent Calls

Recent Calls shows you all calls received, dialed, and missed, as well as call timers.

To access the Recent Calls category:

► From the Home screen, press **Menu** > **Recent calls**.

The following pages are available:

- **Missed**: View all missed calls.
- **Received**: View all received calls.
- **Dialed**: View all calls dialed from your phone.
- **All**: View all calls from all categories.
- **View timers**: View a variety of timers for calls made to and from your phone, as well as data usage.

Call History Options

1. When viewing calls in Recent Calls, use the **Directional** keys to highlight a call.
2. Press **Message** to compose a text message to send to the highlighted number.
3. Press **Options** for the following options:
   - **Save to contacts**: Save the number as a contact if it is not already saved to your phone.

     – or –

     Details: View contact details if the number is saved in your phone.
   - **Erase**: Remove the call entry.
   - **Lock**: Prevent the call entry from being erased.
   - **Erase all**: Remove all call entries.
   - **View timers**: Open the View Timers page to see all call timers.

Reset Call Timers

Call timers can be reset individually or all at once as follows:

1. From the Home screen, press **Menu** > **Recent calls** > **View timers**.
2. Use the **Directional** keys to highlight a timer.
3. Press **Reset** to reset the timer to zero.

   – or –

   Press **Reset all** to reset all call timers.

Internet

Internet is your access to the World Wide Web.

To launch Internet:

1. From the Home screen, press **Menu** > **Internet**.
2. Use the **Left** soft key, **Center select** key, and **Right** soft key to browse the Internet.

Note: By default, you can use a Directional key shortcut to launch Internet from the Home screen by pressing the **Left** Directional key.

Media Center

Media Center includes applications for downloading, creating, viewing, and managing multimedia content, right on your phone.

Important: If your service plan does not include an unlimited data feature, you incur either airtime charges, if you exceed your minutes bundle, or megabyte (MB) charges at applicable rates for downloading and/or using applications.

Apps

Browse and download applications to your phone, from the Apps store.

1. From the Home screen, press **Menu** > **Media center** > **Apps**.
2. Use the **Left** soft key, **Center select** key, and **Right** soft key to browse and download applications.

Note: For more information about Apps, press **Options** > **Help**.

Internet

Use the Internet Browser to browse the World Wide Web.

1. From the Home screen, press **Menu** > **Media center** > **Internet**.
2. Use the **Left** soft key, **Center select** key, and **Right** soft key to browse the Internet.

Note: By default, you can use a Directional key shortcut to launch Internet from the Home screen by pressing the **Left** Directional key.

Music and Tones

Create and manage music and sounds on your phone.

1. From the Home screen, press **Menu** > **Media center** > **Music & tones**.
2. Select an option:
   - **My ringtones**: Set tones on your phone for incoming call Ringtone, as a ringtone for Contact ID, and Alert Sounds.
   - **My music**: Manage music you have loaded on your phone.
   - **My sounds**: Record and manage sounds for use as alerts for calls and messages.

My Music

Play music that you transfer from your PC or from an optional installed memory card. You can play music with the phone open or closed.

1. From the Home screen, press **Menu** > **Media center** > **Music & tones** > **My music**.
2. At the My Music screen, you have these options:
   - **Play all songs**: Play all songs stored on your phone and installed memory card.
   - **All songs**: Display all songs stored on your phone and memory card, to choose songs to play and manage your music.

- **Playlists**: Display and manage playlists. Highlight a playlist, then press **View** to display it or press **Play** to play it. Press **Options** to create a new playlist, erase or rename the highlighted playlist, or change the input language.
- **Artists**: Display songs by artist. Highlight an artist, then press **View** to display songs by the artist or press **Play** to play the songs.
- **Genres**: Display songs by music type. Highlight a genre, then press **View** to display songs from the genre or press **Play** to play the songs.
- **Albums**: Display songs by album title. Highlight an album, then press **View** to display songs from the album or press **Play** to play the songs.
- **Manage my music**: Erase songs, lock or unlock songs, or move music between your phone's memory and an optional installed memory card.
- **Music settings**:
  - **Repeat**: Choose a playback mode, from Repeat All, Repeat All, Repeat One, or Off.
  - **Shuffle**: Choose On to play songs in random order or Off to play them in the order they appear.
  - **Music only mode**: When On, all wireless communications, including calls, are disabled, and the phone acts as a music player only.

Play Music

1. From the Home screen, press **Menu** > **Media center** > **Music & tones** > **My music**.
2. Select an option, then press **Play** to play the selection.
3. Use the **Center select** key and **Directional** key to control playback:
   - Press the **Center select** key to **Pause** playback. Press the **Center select** key again to **Play**.

- Press the **Directional** key left for **Rewind** or to go to the previous song, or press and hold to scan backward through the song.
- Press the **Directional** key right for **Forward** or to go to the next song, or press and hold to scan forward through the song.
- Press the **Directional** key up to choose playback modes from **Shuffle**, **Repeat track**, or **Repeat all**.
- Press the **Directional** key down to **Stop** playback.

4. During playback, press **Mute** to mute the playback.
5. During playback, press **Options** for these options:
   - **Library**: Continue playback and return to the Library.
   - **Audio to phone/device**: Switch the audio output to phone or Bluetooth headset. This option is only available when a Bluetooth headset is connected to the phone.
   - **Exit player**: Stop playback and close My Music.
   - **Add to playlist**: Add the current song to a playlist.
   - **Sound effect**: Choose an effect to add to the music.
   - **Skin**: Choose a theme for the music player.
   - **Song info**: View details about the current song.
   - **Memory info**: View the amount of memory available, used and total for the Phone and Card memory.
   - **Music settings**: Choose Repeat mode, Shuffle mode, or Music Only mode. In Music Only mode, access to the wireless networks is disabled and you cannot send or receive calls or messages.

Create a Playlist

1. From the Home screen, press **Menu** > **Media center** > **Music & tones** > **My music** > **Playlists**.
2. Highlight Yes and press **OK** to create the first playlist.

   – or –

   Press **Options** > **Create new** to create additional lists.
3. Enter a name for the playlist, then press **OK**.

Add Songs to a Playlist

1. From the Home screen, press **Menu** > **Media center** > **Music & tones** > **My music** > **Playlists**.
2. Press **Add** to open the playlist, then highlight songs and press **Mark** to select them.
3. Press **Done**.

Note: To add songs to playlists while playing music, press **Options** > **Add to playlist**, then select a playlist.

Play Music with the Phone Closed

1. With the phone closed, press **Play/Pause**.
2. Use the Volume key to highlight My Music and press **Play/Pause**.
3. Use **Fast forward**, **Play/Pause**, and **Rewind** to control playback.

Note: To stop playback and close My Music, open the phone and press **End/Power**.

Picture and Video

Manage pictures and videos on your phone.

My Pictures

View and manage pictures preloaded on your phone or downloaded and stored on your phone or optional memory card.

Note: Copyright-protected pictures cannot be uploaded or sent as a message attachment. This includes pictures that are preloaded on your phone.

1. From the Home screen, press **Menu** > **Media center** > **Picture & video** > **My pictures**.
2. Use the Directional keys to browse picture thumbnails. Highlight a thumbnail, and then use these options:
   - Press **View** to display the picture larger. Press **List** to return to thumbnails.
   - Press **Erase** to delete the highlighted picture.
   - While viewing thumbnails, press **Options** for these options:
     - **Send**: Attach the picture to a new Picture Message, send it through Bluetooth, or post it to Blogs or Facebook.
     - **Set as**: Set the picture as the Main Wallpaper, Front Wallpaper or Picture ID for a contact.
     - **Take picture**: Launch the Camera to take new pictures or video.
     - **Manage pictures**: Erase pictures, Lock (or Unlock) pictures to prevent deletion, or move pictures to the phone's memory or optional memory card.
     - **Rename**: Change the name of the highlighted picture.
     - **Full view**: Display the picture full-screen.
     - **Slide show**: Set the duration, then play a slideshow of all pictures in My Pictures.
     - **File info**: View details about the picture.
3. To view a picture, highlight a thumbnail and press **View**. While viewing the picture, press **Options** for options to modify the picture.

Create a Slide Show

View all the pictures in My pictures as a slide show, where you choose the duration of each slide.

1. From the Home screen, press **Menu** > **Media center** > **Picture & video** > **My pictures**.
2. Press **Options** > **Slide show**.
3. Press the **Directional** key right or left to choose a duration for each slide, then press **Play**.
4. While viewing the slide show, use the **Left** soft key, **Center select** key, and **Right** soft key to control playback.

View and Modify a Picture

My pictures offers powerful tools for modifying pictures.

1. From the Home screen, press **Menu** > **Media center** > **Picture & video** > **My pictures**.
2. Use the **Directional** key to browse picture thumbnails. To view a picture, highlight a thumbnail and press **View**.
3. While viewing the picture, press **Options** for these options:
   - **Send**: Attach the picture to a new Picture Message, send it through Bluetooth, or post it to Blogs or Facebook.
   - **Set as**: Set the picture as the Main Wallpaper, Front Wallpaper or Picture ID for a contact.
   - **Take picture**: Launch the Camera to take new pictures or video.
   - **Zoom/Rotate**: Change the zoom level or orientation of the picture.

- **Edit**: Modify the selected picture:
  - **Effects**: Choose an effect to apply to the picture. Press the **Directional** key right or left to see different effects, then press **Save** to save the effect to the picture.
  - **Decorate**: Press **Add** to add a Frame or Clip Art to the picture.
  - **Revision**: Adjust the Brightness, Saturation, Contrast or Blur.
  - **Merge**: Choose two pictures to combine. Press **Set** to choose another picture, then press **OK**. Press **Merge** to combine the pictures.
  - **Copy/Paste**: Select a portion of one picture (the Foreground) to paste on another picture (the Background). Highlight Foreground or Background, then press **Set** and follow the prompts.
  - **Resize**: Change the resolution of the picture.
  - **Rotate/Flip**: Rotate the selected picture in incremental steps or flip the picture horizontally or vertically.
- **Rename**: Change the name of the picture.
- **Move**: Move the picture to the phone or optional memory card.
- **Lock/Unlock**: Lock the picture to protect it from erasure or Unlock.
- **Full view**: Display the picture full-screen.
- **Slide show**: Set a duration, then play a slide show of all pictures in My Pictures.
- **File info**: View details about the picture.

My Videos

View and manage videos.

Note: Copyright-protected videos cannot be uploaded or sent as a message attachment.

1. From the Home screen, press **Menu** > **Media center** > **Picture & video** > **My videos**.
2. Use the **Directional** key to browse video thumbnails. Highlight a thumbnail, then use these options:
   - Press **Play** to view the video.

     Press **Clear** key to return to thumbnails.
   - Press **Erase** to delete the highlighted video.
3. While viewing thumbnails, press **Options** for these options:
   - **Send**: Attach the video to a new Video Message or post to Blogs.
   - **Record video**: Launch the Camcorder to record a new video.
   - **Set as wallpaper**: Set the video as an animated wallpaper on the Home screen.
   - **Manage videos**: Erase videos, Lock (and Unlock) videos to prevent erasure, and move videos to the phone or optional memory card.
   - **Rename**: Change the name of the highlighted video.
   - **File info**: Display information about the video.
4. To view a video, highlight a thumbnail and press **Play**. While viewing the video, use these options:
   - Use the Directional key to control playback:
     - Press **up** to switch to full-screen playback.
     - Press **right** to move to the next video or press and hold to scan forward though the current video.
     - Press **down** to stop playback.
     - Press **left** to move to the previous video or press and hold to scan backward through the current video.

- Press **Mute/Unmute** to control audio playback.
- Press **Options** for options:
  - **My videos**: Return to My Videos.
  - **File info**: Display information about the video.
  - **Help**: View information about using the Directional key with playback.

Take Pictures

Your phone's built-in camera produces photos in JPEG format.

Note: Do not take photos of people without their permission. Do not take photos in places where cameras are not allowed. Do not take photos in places or in a manner where you may interfere with another person's privacy.

1. With the flip open, press **Camera/Camcorder**.

   – or –

   From the Home screen, press **Menu** > **Media center** > **Picture & video** > **Take picture**.

Note: You can also launch Camera with the phone closed. Press **Menu**, then use the Volume key to highlight **Take picture** and press **OK**.

2. Set Options, if desired. For more information, see "Picture Options" on page 97.
3. Using the screen as a viewfinder, compose your picture by aiming the lens at your subject.
4. Press **Take** to take the picture.
5. After taking a photo, use the soft keys for these options:
   - Press **Erase** to delete the new photo.
   - Press **Send** to attach it to a new picture message.
   - Press **Save** to save the picture to My pictures.

Picture Options

Use Picture Options to customize your photos.

Note: While setting Options, press **Help** for information about an option.

1. With the flip open, press **Camera/Camcorder**.

   – or –

   From the Home screen, press **Menu** > **Media center** > **Picture & video** > **Take picture**.

2. Use the number keys for Settings shortcuts. For example:

   - Press **1** to select Camera or Camcorder mode.
   - Press **2** to select Shooting mode.
   - Press **3** to set a Timer for a delay between pressing **Take** and the taking of the photo.
   - Press ***** to select a Flash mode.

   For more information, see “Settings” on page 115.

3. Press **Options** and use the **Directional** key left and right to view these options.

   - **Mode**: Switch between Camera and Camcorder.
   - **Shooting mode**: Choose Single shots, Continuous shooting, Mosaic shots to merge into one image, add a Frame, or take multiple shots to form a Panorama.
   - **Resolution**: Choose a resolution for new photos, from 5M (2592x1936), 3.1M (2048x1536), 1.9M (1600x1200), 1.2M (1280x960), or 0.3M (640x480).
   - **Auto focus**: Turn auto focus On or Off.
   - **Flash**: Choose a flash setting, from Auto, On, Only this Shot, or Off.
   - **Brightness**: Choose a setting for image brightness, from 1 to 9.
   - **White balance**: Choose a setting for the type of light, from Auto, Daylight, Incandescent, Fluorescent, or Cloudy.
   - **Exposure metering**: Select an area for measuring exposure level, from Matrix, Center-weighted, or Spot.

- **Effects**: Choose an effect to add to photos, from None, Black & White, Antique, or Negative.
- **Night shot**: Select On when taking pictures of night to adjust for low level of light.
- **Timer**: Choose a time delay when taking a picture, from Off (no delay), 2 Seconds, 5 Seconds, or 10 Seconds.
- **Viewfinder mode**: Choose to display either Icons, No Icons, or Guidelines on the viewfinder.
- **Preview mode**: Select the screen size for previews after you take a new picture, from Full screen or Standard screen.
- **Settings**: Choose detailed Photo and Setup options.
  - **Photo quality**: Set image quality, from Normal, Fine, or Superfine.
  - **Review**: Set the preview mode for viewing pictures after you take them.
  - **Shutter sound**: Turn On to have a sound play when you press TAKE.
  - **Auto name**: Turn On to have new pictures named automatically.
  - **Memory**: Choose the default save location, Phone memory or memory Card.
  - **Shortcuts**: View shortcuts for using keypad keys to quickly access Camera settings when taking a picture.

Record Videos

Record videos with your phone's built-in Camcorder.

Note: Do not take videos of people without their permission. Do not take videos in places where cameras are not allowed. Do not take videos in places or in a manner where you may interfere with another person's privacy.

1. With the flip open, press and hold **Camera/Camcorder**.

   – or –

   From the Home screen, press **Menu** > **Media center** > **Picture & video** > **Record video**.

Note: You can also launch Camera with the phone closed. Press **Menu**, then use the Volume key to highlight **Record video** and press **OK**.

2. Set Options, if desired. For more information, see “Video Options” on page 99.
3. Using the screen as a viewfinder, compose your shot by aiming the lens at your subject.
4. Press **Rec** to start recording. Use the soft keys to control recording:
   - Press **Pause/Resume** to temporarily halt recording, then start again.
   - Press **Stop** to stop recording.
   - Press **Mute/Unmute** to control audio recording.
5. After recording a video, use the soft keys for options:
   - Press **Save** to save the video to My Videos.
   - Press **Play** to view the video. For information about playing videos, see “My Videos” on page 95.
   - Press **Erase** to delete the new photo.

Video Options

Use Video Options to customize your videos.

Note: While setting Options, press **Help** for information about an option.

1. With the flip open, press and hold **Camera/Camcorder**.

   – or –

   From the Home screen, press **Menu** > **Media center** > **Picture & video** > **Record video**.
2. Use the number keys for Settings shortcuts. For example:
   - Press **1** to select Camera or Camcorder mode.
   - Press **2** to select Send or Save mode.
   - Press **3** to set a Timer for a delay between pressing **Record** and the start of a recording.
   - Press ***** to select a Flash mode.

   For more information, see “Settings” page 100.

3. Press **Options** and use the **Directional** key for these options:

- **Mode**: Switch between Camera and Camcorder.
- **Recording mode**: Choose For Send to record a video suitable for sending in a message, or For Save to record a video of any length.
- **Flash**: Choose a flash setting, from Auto, On, or Off.
- **Brightness**: Choose a setting for image brightness, from 1 to 9.
- **White balance**: Choose a setting for the type of light, from Auto, Daylight, Incandescent, Fluorescent, or Cloudy.
- **Effects**: Choose an effect to add to videos, from None, Black & White, Antique, or Negative.
- **Timer**: Choose a time delay before recording, from Off (no delay), 2 Seconds, 5 Seconds, or 10 Seconds.
- **Viewfinder mode**: Choose to display either Icons, No Icons, or Guidelines on the viewfinder.
- **Settings**: Choose detailed Video and Setup options.
  - **Video quality**: Set image quality, from Normal, Fine or Superfine.
  - **Review**: Set the preview mode for viewing videos after recording.
  - **Shutter sound**: Turn On to have a sound play when you start recording.
  - **Audio recording**: Turn On to record audio along with your videos.
  - **Auto name**: Turn On to have Camcorder automatically name your videos when you save them.
  - **Memory**: Set the default save location, Phone or Card memory.
  - **Shortcuts**: View shortcuts for using keypad keys to quickly access Camcorder settings when recording video.

Tools

In Tools, a variety of useful electronic tools are provided, including a voice recorder, calculator, calendar, timer, and stopwatch.

Voice Commands

Voice Commands is advanced speech recognition software that recognizes your spoken commands to dial phone numbers, create messages, and launch applications such as Contacts, Calendar and My Pictures.

To use Voice Commands, speak naturally into your phone, at a distance of 3-12 inches. There is no need to "train" Voice Commands, it is designed to recognize natural speech.

1. With the flip open, press **Voice commands** to launch Voice Commands.

   – or –

   From the Home screen, press **Menu** > **Tools** > **Voice commands**.

2. At the audio prompt, speak a command:

   - **Call <name or #>**: Dial a call by saying a Name in your Contacts List, a Name and a Location (home, work, mobile) or the phone number.
   - **Send message <name or #>**: Send a text, picture, or video message to a number or to someone in your Contacts List.
   - **Go to <menu>**: Open any application installed on your device.
   - **Check <item>**: View details of your phone Status, Voicemail, Messages, Missed Calls, Time, Signal Strength, Battery Level, Volume, Balance, Minutes, Payment, and My Number.

- **Contacts <name>**: Open a contact record from Contacts.
- **Redial**: Call the last number you dialed.
- **Play <playlist>**: Open the My Music menu, plays songs in a playlist, or all songs.
- **Turn driving mode on/off**: Activate Driving Mode.
- **My Verizon**: Launch the My Verizon application.
- **Help**: View a helpful tutorial about using Voice Commands.

Voice Commands Settings

Note: When using the Voice Command system, there are four commands that are available at all times: **Repeat** repeats the Voice Command prompt. **Readout** reads out the phone status or contact details. **Info** offers more information command or reads out available options. **Quit** exits the Voice Command system.

You can adjust the settings and preferences by opening Voice Commands menu. Using this menu, you can change the following Voice Command features:

1. With the flip open, press **Voice commands** to launch Voice Commands.
2. Press **Settings** to configure:
   - **Confirm choices**: Control whether Voice Commands asks you to confirm a command. Choose **Automatic**, **Always confirm**, or **Never confirm**.
   - **Sensitivity**: Set the sensitivity of speech recognition. Press **More sensitive** if Voice Commands often misses commands, **Automatic** for default sensitivity, or **Less sensitive**.
   - **Adapt voice**: Train speech recognition to your voice.

- **Prompts**: Choose the type of prompts Voice Commands gives you:
  - **Mode**: Choose the type of prompts, from **Prompts** (voice prompts, as by default), **Readout** (reads out each screen), or **Tones only** (plays only tones to prompt you for commands).
  - **Audio playback**: Set playback location to Speakerphone or Earpiece.
  - **Timeout**: Control how long Voice commands listens for a command.
- **Key setting**: Choose how to launch Voice Commands, from **Voice key only** (press the Voice Commands key) or **Voice key/Headset** (Press the Voice Commands key, or insert a headset).
- **About**: View information about Voice Commands.

Note: Press **Info** for descriptions of Voice Commands settings.

Calculator

You can perform calculations, including addition, subtraction, multiplication, and division using your phone.

Normal

1. From the Home screen, press **Menu** > **Tools** > **Calculator** > **Normal**.
2. Enter the first number in your equation, up to 15 digits.
3. Use the **Directional** key to enter an operator:
   - **Up**: **[+]** Addition
   - **Down**: **[–]** Subtraction
   - **Right**: **[X]** Multiplication
   - **Left**: **[÷]** Division

While entering equations, you can use these options:

- Press **Clear** or the **Clear** key to delete entries.
- Press **Operator** to enter Left [( ] and Right [ )] parentheses or raise a number by a power.
- Press **Pound** after a number to change the sign.
- To enter a decimal point, press **Asterisk**.

4. Press **OK** to perform the calculation.

Converter

1. From the Home screen, press **Menu** > **Tools** > **Calculator** > **Converter**.
2. Use the **Directional** key to select:
   - **Temperature**: Convert between Celsius and Fahrenheit.
   - **Length**: Convert between inch, foot, yard, mile, millimeter, centimeter, meter, and kilometer.
   - **Weight**: Convert between ounce, pound, ton, grain, milligram, gram, and kilogram.
   - **Area**: Convert between inch^2, foot^2, yard^2, centimeter^2, meter^2, kilometer^2, acre, and hectare.
   - **Volume**: Convert between gallon, inch^3, foot^3, yard^3, liter, centimeter^3, and meter^3.
   - **Currency**: Convert between major international currencies.
3. Using the **Directional** key, select a **From** unit of measurement, a number to convert, and a **To** unit of measurement.
   - Press **Asterisk** to enter a decimal point.

   The converted value is displayed.

Tip Calculator

Calculate a tip and how much each person should pay.

1. From the Home screen, press **Menu** > **Tools** > **Tip calculator**.
2. Use the **Directional** key to move to each field:
   - **Bill**: Enter the amount of the bill.
   - **Tip**: Enter the tip percentage.
   - **# Paying**: Enter the number of people paying.

   As you enter numbers in the fields, the Calculator automatically displays the Tip, Total bill including the tip, and Each person's share of the bill.
   - Press **Asterisk** to enter a decimal point.

Calendar

Set up events, with reminders, to be alerted to an upcoming event.

Add an Event

1. From the Home screen, press **Menu** > **Tools** > **Calendar**.
2. Press **New**.
3. Use the **Directional** key to highlight fields, then enter the details:
   - **Subject**: Enter the name of the event.
   - **Start time**: Enter a time. Use the **Directional** key to set am or pm.
   - **End time**: Enter a time. Use the **Directional** key to set am or pm.
   - **Start date**: Enter the start date for the event.
   - **End date**: Enter the end date for the event.
   - **Recurrence**: Press **Set** to set the frequency.

- **Alert time**: Use the **Directional** key to set an alert to sound.
- **Reminder**: Use the **Directional** key to set a reminder for the event.
- **Alert tone**: Press **Set** to choose a tone for the reminder alert.
- **Vibrate**: Use the **Directional** key to turn alert vibration On or Off.

4. Press **Save** to save the event.

Review and Edit Events

1. From the Home screen, press **Menu** > **Tools** > **Calendar**.
2. From the Calendar screen, find an event:
   - Use the **Directional** key to highlight a date on the calendar, then press **View** to display the day's events.
   - Press **Options**, then press **Go to date** and enter a date to view.
3. While viewing an event screen, press **Options** for these options:
   - **Monthly view**: Select month view.
   - **Weekly view**: Select week view.
   - **Go to date**: Enter a date to show it on the calendar.
   - **Send**: Send events as vCalendar objects to a Bluetooth device or as a message attachment.
   - **Erase**: Delete the highlighted event from the calendar.
   - **Erase all**: Delete all events from the calendar.
   - **Erase all old**: Delete events prior to today.
   - **Search**: Enter keywords to find an event.
   - **Copy event**: Create a duplicate of an existing event.
4. Use the **Directional** key to highlight a single event, then press **View** to display it.

5. While viewing an event, press **Options** for these options:
   - **Send**: Send events as vCalendar objects to a Bluetooth device or as a message attachment.
   - **Copy event**: Create a copy of the event.
   - **View calendar**: Return to calendar view.

Alarm Clock

Set alarms to go off once or recur periodically at a specific time. Once set, alarms are easy to change or turn off.

Note: When an alarm is scheduled in the next 24 hours, the Alarm icon appears in the Event Status line on the Home screen.

Set an Alarm

1. From the Home screen, press **Menu** > **Tools** > **Alarm clock**.
2. Press **Add**, then use the **Directional** key to highlight fields to enter alarm details:
   - **Alarm**: Use the **Directional** key to toggle the alarm On or Off.
   - **Time**: Enter the time for the alarm. Use the **Directional** key to select am or pm.
   - **Frequency**: Press **Set**, then choose days for the alarm to sound.
   - **Snooze**: Press **Set**, then choose settings for snooze (delaying the alarm when it sounds).
   - **Ringer**: Use the **Directional** key to set a type of alert, and select a ringtone.
3. When you finish entering information, press **Save**.

Disable an Alarm

You can turn an alarm off to control whether the alarm goes off, without changing any other settings. This can be useful when you want to skip a day, but to retain the same alarm settings.

1. From the Home screen, press **Menu** > **Tools** > **Alarm clock**.
2. Use the **Directional** key to highlight the alarm you want to turn off.
3. Press **Options**, then press **Turn off**.

Remove an Alarm

Erase alarms to remove them from Alarm Clock.

1. From the Home screen, press **Menu** > **Tools** > **Alarm clock**.
2. Use the **Directional** key to highlight the alarm you want to disable.
3. Press **Options** and press **Erase** to remove the alarm or press **Erase all** to remove all alarms.

Snooze an Alarm

If the alarm includes a snooze setting, you can snooze the alarm according to the settings you chose when you created the alarm.

To snooze an alarm:

► When the phone is open, press **OK** to snooze the alarm.

Dismiss an Alarm

You can dismiss an alarm using these options:

- When the phone is open, press **End**.
- When the phone is open, use the **Directional** key to highlight **Dismiss**, then press **OK**.

Note: If the phone is closed, you can silence an alarm by pressing the Volume key down. You must flip the phone open to respond to the alarm.

Stop Watch

Measure lap times and total elapsed time.

1. From the Home screen, press **Menu** > **Tools** > **Stopwatch**.
2. Press **Start** to start timing.
3. During timing, press **Lap** to record lap times.
4. Press **Stop** to stop timing.
5. Press **Reset** to discard times.

World Clock

World Clock allows you to view the current time in your location, and anywhere in the world.

1. From the Home screen, press **Menu** > **Tools** > **World clock**.
2. Current Time Zone displays automatically for your location.
3. Use the **Directional** key to scroll time zones around the world. Use these options:
   - Press **Cities** to choose a city to display.
   - Press **DST on/DST off** to adjust the time for Daylight Savings Time.

Notepad

Create, read, edit and erase text notes.

1. From the Home screen, press **Menu** > **Tools** > **Notepad**.

   If you have any stored notes, they appear in the display. If this is your first time in Notepad, then **No notes** displays.

2. To add a new note, press **Add**, then enter the note.

3. While entering text, press **Options** for these options:

   - **Copy**: Return to the note to use the **Directional** key to highlight text to copy, then press **Done**.
   - **Paste**: Insert previously-copied text into the note.
   - **Cancel**: Forget the copied text and return to the note.

4. When you are finished entering note text, press **Save**.

Review and Edit Notes

1. From the Home screen, press **Menu** > **Tools** > **Notepad**.

2. Use the **Directional** key to highlight a note, then press **View**.

3. Press **Edit** to make changes. While editing text, press **Options** for these options:

   - **Copy**: Return to the note to use the **Directional** key to highlight text to copy, then press **Done**.
   - **Paste**: Insert previously-copied text into the note.
   - **Cancel**: Discard changes and return to the note.

4. When you are finished editing the note, press **Save**.

Manage Notes

1. From the Home screen, press **Menu** > **Tools** > **Notepad**.
2. Press **Options** for these options:
   - **Edit**: Open the highlighted note to modify it.
   - **Erase**: Delete the highlighted note.
   - **Erase notes**: Mark multiple notes for deletion.
   - **Lock/Unlock**: Add or remove protection from erasure.

USB Mass Storage

Connect your phone to a PC, to copy files, such as music, pictures or videos, between your phone and the PC.

Note: While connected to a PC, your phone cannot make or receive calls.

1. Insert an optional memory card in your phone.
2. Plug in a USB cable to your phone and connect it to a USB port on a PC.
3. From the Home screen, press **Menu** > **Tools** > **USB mass storage**.
4. At the prompt on your PC, select a method for transferring files.
5. After transferring files, press **Disconnect**, and confirm the disconnection.

Phone Search

Use Phone search to find items on your phone.

1. From the Home screen, press **Menu** > **Tools** > **Phone search**.
2. Enter search criteria in the search box.
3. To select categories to search, use the **Directional** key to highlight them, then press **Mark** to select or press **Mark all** to select all categories.
4. Press **Done**, then press **Search** to perform a search of the selected categories with the criteria.
5. Highlight a search result, then **View** to display the item.

Apps

Browse and download applications to your phone, from the Apps store.

Important: If your service plan does not include an unlimited data feature, you incur either airtime charges, if you exceed your minutes bundle, or megabyte (MB) charges at applicable rates for downloading and/or using applications.

Shop Apps

1. From the Home screen, press **Menu** > **Apps**.
2. Use the **Directional** key and **Center select** key to browse applications.
   - Press **Options** to select options available for the application.
   - Press **OK** to launch the highlighted application.
   - Press **Exit** to return to the Menu screen.

Note: For help using Apps, press **Options** > **Help**.

VZ Navigator

VZ Navigator® uses GPS positioning to tell you where you are, what is nearby, and to quickly and easily give you directions. With audible turn-by-turn directions, you can locate points of interest in the U.S., including landmarks, restaurants, and even ATMs.

Note: VZ Navigator requires service activation. Contact Verizon Wireless for more information.

► From the Home screen, press **Menu** > **VZ Navigator**.

The first time you launch VZ Navigator, you are prompted to download and install the application, and to agree to the terms of service.

Note: To use VZ Navigator, you must enable the Location Detection setting. For more information, see "Location Detection" on page 134.

Settings

You can configure settings for your phone under Settings.

My Verizon

My Verizon connects to the Verizon Wireless Mobile Web. You can setup Favorites or choose from the available applications.

► From the Home screen, press **Menu** > **Settings** > **My Verizon**.

Master Volume

Set the volume for all ringtones and alerts.

1. From the Home screen, press **Menu** > **Settings** > **Master Volume**.
2. Use the **Directional** key or **Volume** key to highlight a volume level, then press **Set**.

Network Modes

Choose a preferred network mode.

1. From the Home screen, press **Menu** > **Settings** > **Network modes**.
2. Use the **Directional** key to highlight a **CDMA mode**, **GSM mode**, or **Global mode**, then press **Set**.

Bluetooth Menu

Use Bluetooth to exchange information over a distance of about 30 feet without a physical connection.

Turn Bluetooth On or Off

Turn Bluetooth on to exchange information with a Bluetooth device. To save battery life or, in situations where use of wireless devices is prohibited, turn Bluetooth off.

1. From the Home screen, press **Menu** > **Settings** > **Bluetooth menu**.
2. Press **Turn on** or **Turn off**.

   – or –

   From the Home screen, press the **Directional** key right, highlight **Bluetooth on/off**, then press **OK**.

Note: When Bluetooth is turned on, the **Bluetooth on** icon appears in the Status bar of the display.

Supported Profiles

Bluetooth profiles are specifications for services supported by individual devices. Profiles improve the ability of different devices to work together.

Note: This phone does not support all Bluetooth profiles. For more information about compatible Bluetooth devices, visit the Verizon Wireless website at: verizonwireless.com.

► From the Home screen, press **Menu** > **Settings** > **Bluetooth menu** > **Options** > **Supported profiles**.

Your phone supports these Bluetooth profiles:

- **Headset**: HSP 1.1 supports the use of a compatible Bluetooth headset for mono voice.
- **Handsfree**: HFP 1.5 supports Bluetooth headsets, and may also support other installed compatible Bluetooth devices with speakerphone capabilities, such as car kits or conference devices.

- **Dial up networking**: DUN 1.1 allows the phone to be used as a data modem with a compatible Bluetooth device, such as a laptop or PDA. This functionality may require specific services on your wireless plan; contact Verizon Wireless for more information.
- **Stereo**: A2DP 1.0, AVRCP 1.0, GAVDP 1.0, AVDTP 1.0, and AVCTP 1.0 support delivery of stereo audio to a compatible Bluetooth device.
- **Phonebook access**: PBAP 1.0 allows sharing of your name card and contact entries as vCards (v3.0) with compatible Bluetooth devices.
- **Object push**: OPP 1.1 allows sending and receiving of contact name cards (vCard 3.0), calendar events (vCalendar 2.0), and other non-protected data between devices.
- **Serial port**: SPP 1.1 allows a remote Bluetooth device to act as a virtual serial port.

Bluetooth Options

Use Bluetooth options to view and change your phone's name, display supported profiles, and set visibility and pairing.

1. From the Home screen, press **Menu** > **Settings** > **Bluetooth menu**.
2. Press **Options** for these options:
   - **My phone info**: Enter a custom name for your phone, visible to other Bluetooth devices during searches. You can also view the phone type, Status, and Address.
   - **Discovery mode**: Press **On** for other Bluetooth devices to detect your device or **Off** for no visibility. After selecting On, your phone is discoverable for one minute, then Discovery Mode automatically resets to Off.
   - **Supported profiles**: View a list of supported Bluetooth profiles and their descriptions. Highlight a profile and press View to see a description.

- **Search setting**: Choose types of devices to search during pairings, from All, Audio Device, PC, Phone, or Printer.
- **Auto pairing**: Choose **On** to allow your phone to pair with other Bluetooth devices with a default device code or **Off** to prevent automatic pairing.

Add a New Device

Search for a Bluetooth device and pair with it, to exchange information between your phone and the device.

1. From the Home screen, press **Menu** > **Settings** > **Bluetooth menu** > **Add new device**. Bluetooth turns on, if it is not already on.
2. At the prompt "**Place device you are connecting to in discoverable mode**", activate the target device's Bluetooth discoverable mode, then press **OK**.
3. Your phone searches for discoverable Bluetooth devices and displays them.
4. Use the **Directional** key to highlight the target device and press **Pair**. Follow the prompts:
   - **Auto pairing**: If you enabled Auto Pairing in Bluetooth Options, and the selected device supports it, your phone sends a default device code to the device. At the prompt, confirm the device code to complete pairing.
   - **Pairing with passkey**: Enter a passkey, then press **Set**. Follow the prompts on the target device to enter the same passkey and complete the pairing.
5. At the prompt, set incoming security for future pairings:
   - **Always ask**: Your phone prompts you to accept future pairings from this device.
   - **Always connect**: Your phone automatically accepts future pairing requests from this device.

6. Use the Directional key to highlight the new device, then press **Options** to set options for this paired device:

   - **Remove device**: Remove this device from your phone's pairing list.
   - **Rename device**: Change the name of this device in the pairing list.
   - **Incoming security**: Choose Always Ask or Always Connect for future pairings with this device.
   - **Service discovery**: View the service profiles supported for pairing with this device.
   - **Device info**: View information about the paired device.

Sounds Settings

Configure the sounds your phone plays for calls, alerts, key presses, and other actions.

Easy Set-up

Use Easy set-up to quickly set sounds for your phone.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Easy set-up**.
2. Use the **Directional** key, **Left** soft key, **Right** soft key, and **Center select** key to follow the prompts to configure **Call sounds**, **Keypad volume**, **Text msg alert**, **Multimedia msg alert**, and **Voicemail msg alert**.

Call Sounds

Configure sound and vibration settings for incoming calls.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Call sounds**.
2. Configure these settings, then press **Set** to save:
   - **Call ringtone**: Select from a list of preloaded ringtones.
   - **Call vibrate**: Press **On** to select a vibration pattern for use with the Call Ringtone or press **Off**.
   - **Caller ID readout**: Press **Ring only** to have the phone play the Call Ringtone for incoming calls. Press **Caller ID + ring** to have the phone announce the caller ID, plus play the Call Ringtone for incoming calls. Press **Name repeat** to have the phone repeat the caller's information for incoming calls.

Alert Sounds

Choose sound and vibration settings for new messages and other alerts.

► From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Alert sounds** to configure these settings:

- **Txt message**: Choose an **Alert tone**, **Alert vibrate** setting and **Reminder** options for incoming text messages.
- **Multimedia message**: Choose an **Alert tone**, **Alert vibrate** setting and **Reminder** options for incoming multimedia messages.
- **Voicemail**: Choose an **Alert tone**, **Alert vibrate** setting and **Reminder** options for incoming voicemail messages.

- **Emergency tone**:
  - **Alert**: Plays the Emergency Dialing tone, except when the master volume setting is Vibrate or All Sounds Off.
  - **Vibrate**: Vibrates only and does not play the Emergency Dialing tone.
  - **Off**: The phone does not play the Emergency Dialing tone or vibrate.
- **Missed call**: Choose an **Alert tone**, **Alert vibrate** setting and **Reminder** options for missed call alerts.
- **Device connect**: Choose whether a tone is played when you connect the phone to another device with a USB cable.
- **Battery charge alert**: Choose an **Alert**, **Vibrate**, or **Off** for receiving an alert when the battery needs charging.

Keypad Sounds

Choose the sounds your phone plays when you press keys.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Keypad sounds**.
2. Press **Default** or **Lucid**, then press **Set** to save.

Keypad Volume

Set the volume of key press sounds.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Keypad volume**.
2. Press the **Directional** key or the **Volume** key to adjust the keypad volume.
3. Press **Set** to save.

Voice Command Settings

Voice Commands is advanced speech recognition software that recognizes your spoken commands to dial phone numbers, create messages, and launch applications such as Contacts, Calendar and My Pictures.

► From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Voice command settings**.

Service Alerts

Configure settings for sounds your phone plays to notify you of changes in system or service status.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Service alerts**.
2. Choose **On** or **Off** for these alerts:
   - **ERI**: A sound plays when you enter and exit network coverage areas.
   - **Minute beep**: During calls, a beep plays once per minute.
   - **Call connect**: A sound plays when a call connects and ends.
   - **Software update**: A sound plays when a software update is complete.
3. Press **Set** to save.

Power On/Off

Control the sounds your phone plays when you turn the phone on or off.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Power on/off**.
2. Choose **Power on** or **Power off**, then press **Set**.

Driving Mode

Driving Mode overrides the Master Volume level and converts all visual notifications to sounds. When Driving Mode is On, Master Volume is set to High, and Call Alert sounds play regardless of the sound setting. You can choose to have Caller ID read out for incoming calls or messages, or to have Caller ID and message contents read out.

1. From the Home screen, press **Menu** > **Settings** > **Sounds settings** > **Driving mode**.
2. Choose a setting:
   - **Caller ID only**: Reads out Caller ID for incoming calls and messages.
   - **ID & message**: Reads out Caller ID and the message content for incoming messages.
   - **Off**: Driving Mode is not enabled.

Display Settings

Configure settings for your phone's screen.

Easy Set-Up

Use Easy Set-up to quickly set the display settings for your phone.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Easy set-up**.
2. Use the **Directional** keys, **Left** soft key, **Right** soft key, and **Center select** key to follow the prompts to configure **Personal banner**, **Display backlight**, **Keypad backlight**, **Main wallpaper**, **Front wallpaper**, **Display themes**, **Menu layout**, **Dial fonts**, **Volume key control**, **Main clock**, and **Front clock**.

Banner

Display a personal greeting or network status banner on the Home screen.

Personal Banner

Create a greeting to display on the Home screen.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Banner** > **Personal banner**.
2. Enter up to 18 characters in the **Enter text** field.
3. Use the **Directional** keys to move to **Select text color**, and choose a color for the banner.
   - Press **Abc** to select text input method and language.
   - Press **Options** > **Cancel** to discard your changes.
4. Press **Set** to display the banner on the Home screen.

ERI Banner

When enabled, the ERI banner displays on the front screen and the Home screen to show current network coverage.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Banner** > **ERI banner**.
2. Press the **Directional** key left or right to toggle the banner **On** to enable and **Off** to disable.
3. Move to **Main screen** to choose a color for the banner on the Home screen.
4. Move to **Front screen** to choose a color for the banner on the front screen.
5. Press **Set** to save your selections.

Backlight

Set the duration and brightness of the backlight for the display and keypad.

Note: The backlight setting also determines how long the screen is illuminated before locking.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Backlight**.
2. Press **Display** for these settings:
   - **Duration**: Set the duration of the backlight.
   - **Brightness**: Press the **Directional** key left or right to adjust the brightness.
3. **Keypad**: Select a duration for the keypad backlight.

Wallpaper

Set the background image for the Home screen and the front LCD screen. When you select wallpaper for the front LCD screen, it does not display a clock.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Wallpaper**.
2. Press **Main screen** to set the Home screen wallpaper:
   - **Main screen**: Press **My pictures** to select a preloaded image or your own picture. Press **My videos** to select a video for an animated Home screen.
   - **Front screen**: Choose a preloaded image or your own picture from My Pictures.

Note: While selecting wallpaper, press **View** to see a preview of the selection or press **Options** to take a picture or video, rename a file or see file information.

Display Themes

Customize the appearance of your phone's menus and screens.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Display themes**.
2. Select a theme, then press **Set**. Press **Preview** to see an example of a theme or press **Help** for more information.
3. Press **Set** to save your selections.

Main Menu Settings

Customize the appearance of the Main menu.

Menu Layout

Choose from 3 preset layouts for the menu display.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Main menu settings** > **Menu layout**.
2. Highlight a layout:
   - **Tab**: Displays items as tabs, to allow scrolling right and left.
   - **List**: Displays items in a list, to allow scrolling up and down.
   - **Grid**: Displays items in a 3x3 grid, to allow scrolling up, down, right or left. **Grid** is the default layout.
3. Press **Set** to save your selections.

Note: While selecting a layout, press **Preview** to see an example of the layout.

Replace Menu Items

When the Menu Layout is set to List or Grid, you can customize the menu by replacing some items with your favorite applications or tools.

Note: Some menu items, such as **Settings** and **Contacts**, cannot be replaced.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Main menu settings** > **Replace menu items**.
2. Highlight an item and press **Edit**.
3. Highlight a new menu item, then press **Set** to save your selection.
4. Continue replacing items, then press **Done** to save your settings.

Position Menu Items

When the Menu Layout is set to List or Grid, you can change the location of the menu items on the menu display.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Main menu settings** > **Position menu items**.
2. Use the **Directional** key to highlight an item to move to another location, then press **Move**.
3. Use the **Directional** key to select a new item, then press **Swap** to save the new menu.
4. Continue positioning items, then press **Done** to save your settings.

Reset Menu Layout

Reset Menu Layout, items, and positions to the default settings.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Main menu settings** > **Reset menu layout**.
2. Highlight an options, then press **OK** to reset:
   - **Menu layout**: Revert to the default menu layout.
   - **Menu items**: Restore the default list of menu items.
   - **Item positions**: Restore items to their default menu locations.
   - **All**: Reset all menu settings.

Fonts

Set the style and size of characters in the display, and set the Volume key control.

Style

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Fonts** > **Style**.
2. In the **Dial font style** field, press the **Directional** key left or right to choose a font for the Dialer.
3. Press the **Directional** key down to highlight **Menu font style**, then press it left or right to choose a font for the menu.
4. Press **Set** to save your selections.

Note: Press **Preview** to scroll through examples of the font attributes, then press **Set** to make your selection.

Size

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Fonts** > **Size**.
2. In the **Dial font size** field, press the **Directional** key left or right to choose a size for the Dialer.
3. Press the **Directional** key down to highlight **Menu font size**, then press it left or right to choose a size for the menu.
4. Press the **Directional** key down to highlight **Messaging font size**, then press it left or right to choose a font for the menu.
5. Press **Set** to save your selections.

Note: Press **Preview** to scroll through examples of the font attributes, then press **Set** to make your selection.

Volume Key Control

When set to On, you can use the Volume key to adjust the size of fonts in the display temporarily, while using your phone.

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Fonts** > **Volume key control**.
2. Highlight **On** or **Off**, then press **Set** to save your selection.

Clock Format

Choose the type of clock to display on the Home (Main) screen and the Front display.

Main Clock

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Clock format** > **Main clock**.
2. Highlight a format: **Analog**, **Large analog**, **Digital 12** (hour), **Large digital 12** (hour), **Digital 24** (hour), **Large digital 24** (hour), or **Off** for no clock.
3. Press the **Directional** key down to highlight **Clock color**, then press it left or right to choose a color clock.
4. Press **Set** to save the setting.

Front Clock

1. From the Home screen, press **Menu** > **Settings** > **Display settings** > **Clock format** > **Front clock**.
2. Highlight a format: **Analog**, **Orange analog**, **Lime analog**, **Digital 12** (hour), **Digital 24** (hour), **Digital orange 12**, **Digital orange 24**, **Digital lime 12**, **Digital lime 24**, **Dual clock**, or **Off** for no clock.
3. Press **Set** to save the setting.

Note: Press **Preview** to scroll through examples of the clock attributes, then make your selection by pressing **Set**. Press **Help** for more information.

Phone Settings

Airplane Mode

When Airplane Mode is On, all network functions of your phone are disabled, and you cannot send or receive calls or messages. While in Airplane Mode, you can use other features of your phone, such as tools.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Airplane mode**.
2. Highlight **On** or **Off** and press **Set**.

Set Shortcuts

Customize My Shortcuts and Directional key shortcuts, for easy access to your favorite applications or features.

Set My Shortcuts

From the Home screen, press the **Directional** key right to access the four My Shortcuts.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Set shortcuts** > **Set my shortcuts**.
2. Use the **Directional** key to highlight a shortcut, then press **Edit**.
3. Highlight an item, then press **Set** to set the shortcut.
4. While setting shortcuts, press **Options** for these options:
   - **Reset shortcut (#)**: Reset the highlighted shortcut to its default.
   - **Reset my shortcuts**: Reset all shortcuts to the defaults.

Note: You can also set shortcuts from My Shortcuts. From the Home screen, press the **Directional** key right to launch My Shortcuts, then press **Settings**.

Set Directional Keys

From the Home screen, press the **Directional** key to access your favorite items.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Set shortcuts** > **Set directional keys**.
2. Use the **Directional** key to highlight **Up directional** key, **Left directional** key, or **Down directional** key, then press **Edit**.
3. Highlight an item, then press **Set** to set the shortcut.
4. While setting shortcuts, press **Options** for these options:
   - **Reset (xx) key**: Reset the highlighted directional key to its default.
   - **Reset directional keys**: Reset all shortcuts to the defaults.

Note: You can also set shortcuts from My shortcuts. From the Home screen, press the **Directional** key right to launch My shortcuts, then press **Settings** to select **Set directional keys**.

Set Side Key

When PTT mode is off, the PTT key acts as a shortcut key, to launch a favorite application or feature. Use this setting to assign the Side key shortcut.

Note: The Set Side Key setting is only available when PTT mode is Off.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Set shortcuts** > **Set side key**.
2. Highlight an application or feature from the list, then press **Set** to save the setting.

External Keys Locked

Choose a time period for the external keys to remain active after you close the phone, after which the external keys lock to prevent accidental key presses.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **External keys locked**.
2. Highlight an option, then press **Set** to save the setting:
   - **Always off**: External keys do not lock automatically when you close the phone (you can lock the keys manually using the front keys).
   - **7 seconds**: External keys remain active for seven seconds after you close the phone.
   - **15 seconds**: External keys remain active for fifteen seconds after you close the phone.
   - **30 seconds**: External keys remain active for thirty seconds after you close the phone.

Voice Command Settings

Voice Commands is advanced speech recognition software that recognizes your spoken commands to dial phone numbers, create messages, and launch applications such as Contacts, Calendar and My Pictures.

For details, see “Voice Commands” on page 101.

► From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Voice command settings**.

Language

Choose a language for your phone’s displays.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Language**.
2. Highlight a language, then press **Set** to save the setting.

Location Detection

Choose whether your phone's GPS (Global Positioning System) location is available to the network at all times or only when you have dialed an Emergency Number, such as 911.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Location detection**.
2. Highlight a setting, then press **Set** to save the setting:
   - **On**: GPS location is on whenever the feature is available.
   - **E911 only**: GPS location turns on only when you dial 911.

Current Country

Select your current location, to allow the phone to apply the correct country code when dialing.

Note: If you travel to a different country, the network may not report the correct location. In that case, you see the message **Please verify your current location**.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Current country**.
2. Highlight a country from the list, then press **Set**.

Security

Lock your phone, set restrictions, and choose other security options.

Access to all Security settings requires the phone's Lock Code. By default the Lock Code is the last four digits of your number.

Important: For security reasons, your phone does not display lock codes. If you change the lock code, be sure to record the new code for future reference.

Edit Codes

Set a new Phone Only lock code (for unlocking and locking the phone) or Calls & Services lock code (for restricting access to calls and other features).

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Edit codes**, then highlight a code:
   - **Phone only**: Enter a new lock code at the prompt, then enter the new code again to confirm the change.
   - **Calls & services**: Enter a new lock code at the prompt, then enter the new code again to confirm the change.

Restrictions

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Restrictions**.
4. Enter the Calls & Services lock code at the prompt. The default lock code is the last four digits of your phone number.
5. Press **Location setting** for these options:
   - **Unlock setting**: Allow changes to the Location setting with no code.
   - **Lock setting**: Require the Calls & Services lock code to change the Location setting.

6. Press **Calls** for these options:
   - **Incoming calls**: Press **Allow all** to allow all incoming calls. Press **Contacts only** to allow calls from numbers stored in Contacts. Press **Block all** to block all incoming calls.
   - **Outgoing calls**: Press **Allow all** to allow all outgoing calls. Press **Contacts only** to allow calls from numbers stored in Contacts. Press **Block all** to block all outgoing calls.
7. Press **Messages** for these options:
   - **Incoming messages**: Press **Allow all** to allow all incoming messages. Press **Block all** to block all incoming messages.
   - **Outgoing messages**: Press **Allow all** to allow all outgoing messages. Press **Block all** to block all outgoing messages.
8. Press **Dial-Up mode**, to **Allow** or **Block** use of your phone as a modem.

Phone Lock Setting

Set the locking behavior of your phone. When the phone is locked, you must enter the Phone Only lock code to use it, except when dialing emergency numbers.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Phone lock setting** for these options:
   - **Unlocked**: The phone is unlocked at all times.
   - **On power up**: The phone is automatically locked when you turn it on. You can make emergency calls, but must enter the Phone Only lock code to access other features.

Lock Phone Now

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Lock phone now**. The phone locks and returns to the Home screen. To unlock the phone, press Unlock and enter the Phone Only lock code.

Restore Phone

Return all phone settings to the factory defaults and permanently erase all user information.

Warning: Choosing Restore Phone returns your phone to the default settings and permanently erases all your entries and information saved on the phone, including pictures, videos, music, messages, contacts and downloaded applications.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Restore phone**.
4. At the prompt, highlight **Yes**, then press **OK** to restore default settings.

Note: After the phone power cycles back on, press *228 and press the Send key to connect to the network and program your phone with default network settings.

Note: For the VZ Navigator preloaded app, if you delete it manually, it is deleted permanently and cannot be restored by Restore Phone. You can download it again at anytime from Apps.

Reset Settings

Return all phone settings to the factory defaults.

Note: Choosing Reset Settings returns your phone to the default settings, but does not delete your entries and information.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Security**.
2. Enter the Phone Only lock code at the prompt. The default lock code is the last four digits of your phone number.
3. Press **Reset settings**.
4. At the prompt, highlight **Yes**, then press **OK** to restore default settings.

SIM Security

Set preferences for data access when your phone is outside the home network area.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **SIM security**.
2. Enter your passcode, and choose an option:
   - **PIN lock**: Lock or unlock your PIN.
   - **Edit PIN code**: Change your PIN code.

Global Data Roaming Access

Set preferences for data access when your phone is outside the home network area.

Important: Accessing data services while roaming may result in significant charges. Consult Verizon Wireless for more information.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Global data roaming access**.
2. Choose a setting, then press **Set**:
   - **Allow access for all trips**: Enable access to data networks at any time, by any application.
   - **Allow access only for this trip**: Enable access to data network currently available.
   - **Deny data roaming access**: Block data usage while roaming.

System Select

Set preferences for roaming behavior.

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **System select**.
2. Choose **CDMA settings** or **GSM settings**.
3. If you choose CDMA settings, choose a setting:
   - **Home only**: Restrict the phone's operation to your home network, with no roaming. When outside the coverage area, call functions and other features are not available.
   - **Automatic**: Allow the phone to automatically acquire service, using the Verizon Wireless network and the networks of roaming partners.

NAM Select

Select the primary NAM (Number Assignment Module).

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **NAM select**.
2. Highlight an option, then press **OK**:
   - **NAM select**: Press **NAM1** or **NAM2**.
   - **Auto NAM select**: Press **Enable** to allow automatic NAM selection or **Disable** to use the NAM Select setting.

Time and Date

Select the primary NAM (Number Assignment Module).

1. From the Home screen, press **Menu** > **Settings** > **Phone settings** > **Time & date**.
2. Set your time and date preferences:
   - **Auto update**: Enable or disable this option.
   - **Time**: Manually change the time.
   - **Date**: Manually change the date.
   - **DST**: Turn day light savings time on or off.
   - **Time zone**: Select a time zone.

Call Settings

Customize settings related to placing and receiving calls.

Answer Options

Select a method for answering incoming calls.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Answer options**.
2. Use the **Directional** key to highlight options and press **Mark** to mark them for selection or press **Mark all**:
   - **Flip open**: Answer incoming calls by flipping the phone open.
   - **Any key**: When the phone is open, answer calls by pressing any key.
   - **Auto with handsfree**: Incoming calls are answered automatically, after a short delay.
3. Press **Done** to save the settings.

Auto Retry

Select settings for automatic redialing of unanswered calls.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Auto retry**.
2. Select a time period or choose **Off** for no automatic retries.
3. Select an option and press **Set**.

TTY Mode

Your phone is fully TTY compatible, allowing you to connect a TTY device to the phone's headset jack. To use your phone with a TTY device, enable TTY Mode.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **TTY mode**.
2. Highlight **Yes**, then press **OK** to enable TTY.
3. Follow the prompts to select a TTY mode, from **TTY full**, **TTY** + **talk (VCO)**, **TTY** + **hear (HCO)**, or **TTY off**.

One Touch Dial

One Touch Dial controls the speed dial feature of your phone. You must turn One Touch Dial On to use speed dials on the phone.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **One touch dial**.
2. Highlight **On** or **Off** and press **Set**.

Voice Privacy

Note: This feature is only available on the Verizon Wireless network.

When enabled, voice signals are encrypted for enhanced privacy.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Voice privacy**.
2. Highlight **On** or **Off** and press **Set**.

Data Settings

Select a port for connecting the phone to a PC, and set maximum connection speed.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Data settings**.
2. Configure these data settings:
   - **Select port**: Press **USB** to allow connections through the USB port, **Bluetooth** to allow connections through Bluetooth, or **Null** to prevent connections. Press **Set** to save the setting.
   - **Port speed**: Choose a speed, from **Auto**, **19200**, **38400**, **57600**, **115200**, or **230400**. Press **Set** to save the setting.

DTMF Tones

Set DTMF tone length. DTMF tones are used as input by some automated phone systems, where you may need to transmit DTMF tones to make selections.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **DTMF tones**.
2. Highlight Normal or Long, then press **Set**.

Assisted Dialing

Assisted dialing makes international dialing easier, by inserting the appropriate access codes automatically, based on the Reference Country.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Assisted dialing**.
2. Use the **Directional** key to highlight **On** or **Off**.
3. Highlight **Reference country** and press **Set** to select a different reference country.
   - Press **Details** to enter additional dialing information for that country.
4. Press **OK**.

Note: When Assisted Dialing is On, the Home screen displays "**Assisted dialing**" when dialing an international number.

Fake Call

Use the Fake Call feature to cause your phone to ring with a fake call any time you press the **Volume** key down four times quickly, from idle mode with the phone closed and the external keys unlocked.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Fake call**.
2. Configure these options:
   - **Fake call on/off**: Press **On** to enable or **Off** to disable the Fake Call feature.
   - **Fake call timer**: Choose the length of time, to elapse between pressing the Volume key down 4 times and the ringing of the fake call.
   - **Fake call voice**: Press **No voice** to have no audio through the earpiece when you answer a fake call or **Use fake call voice** to choose sound to play through the earpiece when you answer a fake call.
   - **Fake contact info**: Enter fake contact information to appear in the phone's display when a fake call is ringing.

Noise Cancellation

Enable Noise Cancellation to minimize the effect of noisy environments on voice quality in calls.

1. From the Home screen, press **Menu** > **Settings** > **Call settings** > **Noise cancellation**.
2. Select **On** or **Off**, then press **Set**.

Memory

Manage memory settings for saving pictures, videos, music, sounds and ringtones to your phone's memory or to an optional installed memory card.

Note: Your phone does not include a memory card.

1. From the Home screen, press **Menu** > **Settings** > **Memory**.
2. Configure these options:
   - **Save options**: Set the default save location for Pictures, Videos, and Sounds to **Phone memory** or **Card memory**.
   - **Phone memory**: View and manage usage of your phone's internal memory.

- **Phone memory usage**: Memory usage and allocation for the phone's internal memory.
- **My pictures**: Pictures saved in the phone's internal memory.
- **My videos**: Videos saved in the phone's internal memory.
- **My ringtones**: Ringtones saved in the phone's internal memory.
- **My music**: Music saved in the phone's internal memory.
- **My sounds**: Sounds saved in the phone's internal memory.
- **My contacts**: Contacts saved in the phone's internal memory.
- **My messages**: Messages saved in the phone's internal memory.
- **Move all to card**: Move all files from the phone's memory to an optional installed memory card.

- **Card memory**: View and manage memory usage of an optional installed memory card.
  - **Card memory usage**: Memory usage and allocation for the memory card.
  - **My pictures**: Pictures saved on the memory card.
  - **My videos**: Videos saved on the memory card.
  - **My ringtones**: Ringtones saved on the memory card.
  - **My music**: Music saved on the memory card.
  - **My sounds**: Sounds saved on the memory card.
  - **My contacts**: Contacts saved on the memory card.
  - **My messages**: Messages saved on the memory card.
  - **Move all to phone**: Move all files from the memory card to the phone's internal memory.
  - **Format card**: Permanently erase all contents on the card, and prepare the card for use in the phone.

USB Mode

Use the USB Mode setting to set the functionality when you connect your phone to a PC with a USB cable.

1. From the Home screen, press **Menu** > **Settings** > **USB mode**.
2. Highlight a setting, then press **Set**:
   - **USB mass storage**: Enable access to your phone's memory, and an optional installed memory card.
   - **Charging only**: Connecting your phone to a PC with a USB cable charges the phone only.
   - **Ask on plug**: When you attach your phone to a device using USB, you are prompted to choose the USB mode.

Phone Info

View software and hardware information for your phone, your assigned telephone number, an icon glossary, and manage software updates.

1. From the Home screen, press **Menu** > **Settings** > **Phone info**.
2. Press **My number** to display the Mobile Device and Identification numbers.
3. Press **SW/HW version** to view version information about your phone's software.
4. Press **Icon glossary** to view the list of icons with a brief description.
5. Press **Software update** to check the status of your phone's software and to check for view new software updates that you can download for your phone.

Set-Up Wizard

Set-up Wizard assists you with configuring basic preferences so you can quickly get started using your phone.

1. From the Home screen, press **Menu** > **Settings** > **Set-up Wizard**.
2. Follow the prompts to set up your device preferences.